

The Bedford County Department of Social Services Board met in session on Thursday, February 20, 2020, in the Board Room of the Bedford DSS Building at 119 East Main Street, Bedford, Virginia, with the following members present, representing a quorum: Mr. Al Brandt, Chairman, Ms. Kate Ellis, Vice Chairman, Ms. Laura Carey, Dr. David Walton and Mrs. Tammy Parker. Also joining the meeting with Mr. Crawford were Mr. Robin Zimmerman, Family Services Supervisor, Mrs. Dannielle Tosh, Benefit Programs Supervisor, Mr. Patrick Skelley, County Attorney and Mrs. Patricia McCauley, Assistant Director.

Mr. Al Brandt called this meeting to order and asked for any introductions of new staff but there were not any for today.

Approval of Agenda:

After review of the Agenda, Ms. Ellis made motion, seconded by Ms. Carey and carried unanimously, to approve the Agenda for this meeting.

Public Comment:

There was no public comment at our meeting on this date.

Approval of Minutes:

After review, Ms. Ellis made motion, seconded by Ms. Carey and carried unanimously, to approve the minutes from the January meeting with the correction from Mrs. Parker that she had abstained approval of December minutes as she was not present at that meeting.

Board Chair Update:

Mr. Brandt asked Mr. Crawford about the possibility of updating the Board on his progress made on his goals that were presented with last evaluation. Mr. Crawford told him he would work on that and be prepared to discuss it next month. Mr. Brandt also asked about the Telework Policy we are working on and Mr. Crawford told him we have not quite finished the details on that and would be keeping the Board posted on that as well.

Program Reports:

Mr. Crawford began the Program Reports with the chart Mrs. Turner had sent him being the Child Welfare Chart. He told the Board the green on the chart is good while the yellow is of

concern. Our staff is working really hard to get the data points met and refocusing to be sure staff knows what is being tracked now in order to come up with this data. We currently have 195 Child Protective Services cases. Having 5 workers keep up with this many cases and closing them timely at 45 days is becoming increasingly difficult. Our Adult Protective Services numbers are also increasing at 157 for current report.

Next, Mrs. Tosh reviewed her Benefits Report with the Board. She explained the 94.3% rate and the delay indicator ongoing issue to the Board which makes some applications appear overdue when in fact, they're not. Six of the current ones in report are due to that error so without those incorrectly being marked overdue, we are back in the green. Mrs. Tosh also reviewed the PIMR report, page 2, with explanation of those numbers and how well the State representative that she has been working with had made that report more accurate as well. Hopefully, next month's numbers should be even more concise. Mr. Brandt asked if we could give ratio of in house applicants compared to call center/online applicants. We don't have an actual number; however, we all commented how significant the change has been. Oddly, Mr. Crawford told the Board if we could redesign the Burks Scott Building, the Family Services Workers would be housed on the Main Floor and Benefits all moved upstairs as the clients coming in to the office are far more service related than benefits now which is opposite of the former times.

Mr. Crawford then told the Board we have 107 children in Foster Care at this time. We did take another child into Care yesterday at 5:00 p.m. Mr. Crawford feels if we could concentrate on adoptions and get them completed, this would help our numbers some, but the rate at which we are taking children into Care and the lack of Foster Parents is causing us great concern for both the children and the staff. We hope for relief and some type resolution soon.

#### Introduction of New Staff:

There were no staff to introduce to the Board at today's meeting.

#### Director's Update:

Mr. Crawford reported to the Board that our representatives are very busy in Richmond. Mr. Crawford and Mrs. McCauley met with County on Tuesday to review our Budget requests for FY 20/21. Mr. Crawford explained to the County Administrator the Foster Care crisis and

increase in Private Day placements are both increasing to the point that we have no choice but to request increases in the budgets. CSA projections for the year could reach as much as 6.7 million dollars. Our staff payroll and administration alone runs that much. Mr. Baldwin is putting together data which projects our Private Day costs alone to exceed 2 million dollars next year. There are so many changes being voted on at the State level now that we perceive July should be quite interesting. The House of Representatives approved the same amount for realignments of base salaries as requested; however, after the Senate left it in the Budget, the House cut it a bit due to the fact they had 400 new CPS staff slated for DSS and the League recommended this be reduced to 200 as some offices can't get workers hired to their current County allotments, let alone any more. Bedford might get 1.5 staff from this or possibly 2. Mr. Crawford told the Board he requested 2 additional Foster Care positions and 1 Adult Services position, as well as 1 School position in our Budget. He also noted we currently have 5 vacancies.

Next, Mr. Crawford commented about the Child Care meeting that had been last month. There was a large turnout for the meeting. He told the Board he wanted to have a discussion with Sheldon Cash regarding the possibility of using Body Camp to help with this effort and how much it would cost to ready the school for use. He had several people who wanted to learn more about providing services but their need for space was the issue. There was good discussion about these and other possibilities among the Board and Mr. Crawford will keep us posted. Dr. Walton suggested a possible training or clearing house of sorts for people to gather information around being a provider. Mr. Crawford will pass this information along as well.

Mr. Crawford also told the Board that he, Mrs. McCauley and Mr. Zimmerman toured a building in town that was for sale and in close proximity to our current location. It would be costly but has excellent space in it as well as a parking lot close. Mr. Crawford will let the Board know if we hear anything further from that possibility if it comes to fruition.

#### Informational Items:

The first Informational item today was our Budget Review. Mr. Crawford reviewed the budgets with the Board and reported we are still under budget except for CSA which is at 87%. We will be back before the Board of Supervisors asking for more funding and Ashley Anderson from the County is anticipating our expenditures to exceed the 6 million dollar mark

this year. There was good discussion among the Board and Mr. Crawford will continue to keep the Board posted.

Next, Mr. Crawford told the Board that he had met a lady who had moved here from out of state. She had called to volunteer and asked about becoming a VISSTA volunteer. She explained her services and Mr. Crawford told her he would contact Richmond and see what he could find out. The cost to us would be \$6,000 locally for the stipend program. He contacted Deny Huff, Horizon Behavioral Health and Centra to ask if they would help fund the local match. Her services would aid the Bedford Area Resource Council and its sub-committees organize and be ready for grant submissions.

Next, Mr. Zimmerman presented his unit's responsibilities to the Board. He reviewed the criteria, definition, who is abused, the fact we have started a multidisciplinary team to help, the scams that are endangering people, and other examples and reason for adult abuse and the differences between adult and child abuse laws and policies. Mr. Zimmerman also told the Board the Adult cases had tripled since the year 2000 and we are fast becoming a retirement community with increasing needs for the elderly. Mr. Crawford asked Mr. Zimmerman to tell the Board how the banks that are now reporting had affected the caseloads. Mr. Zimmerman told the Board the exploitation is horrific with the majority of funds being misused by relatives of the client, not strangers. Mr. Brandt asked Mr. Zimmerman how many staff he has handling these cases. We currently have 5 staff with 4 handling Adult Protective investigations and 1 being our worker that assists the Emergency Services Staff for the County which has been a tremendous help. There were further statistics and information given and good discussion among the Board. All thanked Mr. Zimmerman for his excellent presentation of information. Mr. Crawford also told the Board that the Adult Services was not funded by as much Federal money; therefore, there was not as much scrutiny on those cases as occurs on our Child Welfare cases.

Action Items:

There was no Adoption Consent for Board today.

Closed Session:

There was 1 item in which to go into Closed Session today, being a personnel issue. After returning from Closed Session back to Public Session, the Board unanimously passed the

MOTION: *Laura Carey*

SECOND: *Kate Ellis*

MEETING DATE: *February 20, 2020*

BEDFORD COUNTY DEPARTMENT OF SOCIAL SERVICES BOARD

CERTIFICATION OF CLOSED MEETING

WHEREAS, the Bedford County Department of Social Services Board has convened a closed meeting on this date pursuant to an affirmative recorded vote and in accordance with the provisions of the Virginia Freedom of Information Act; and

WHERE AS, Section 2.2-3712 of the Code of Virginia requires a certification by the Bedford County Department of Social Services Board that such closed meeting was conducted in conformity with Virginia law;

NOW, THEREFORE, BE IT RESOLVED that the Bedford County Department of Social Services Board hereby certifies that, to the best of each member's knowledge, (i) only public business matters lawfully exempted from open meeting requirements by Virginia Law were discussed in the closed meeting to which this certification applies, and (ii) only such public business matters as were identified in the motion convening the closed meeting were heard, discussed or considered by the Bedford County Department of Social Services Board.

VOTE


AYES: *5*

NAYS: *0*

(For each nay vote, the substance of the departure from the requirements of the Act should be described)

ABSENT DURING VOTE: *0*

ABSENT DURING MEETING: *0*

  
\_\_\_\_\_  
Andrew L. Crawford, Director

Secretary of the Bedford County Department of Social Services Board

Resolution as set forth in the State Code Section 2.2-3712 of the Code of Virginia which is attached to the Board Minutes and states no other business was conducted in Closed Session other than that which the Board went into Closed Session to discuss. (See attached.)

Board Concerns:

There were no concerns brought to the Board's attention.

February Totals

Special Welfare	\$	8,639.29
Refunds	\$	5,718.23
Total	\$	14,357.52
Disbursements	\$	5,718.23

The February Report of Financial Assistance shows the following:

CONSOLIDATED

Aged	\$	3,631.00
Disabled	\$	5,823.00
Supportive Housing	\$	-0-
TANF	\$	40,803.10
TANF/UP	\$	1,594.00
TANF/Diversionsary	\$	1,594.23
TANF/UP Diversionsary	\$	Unavailable
TANF/FC/IV-E	\$	87,435.75
Subsidized Adoption	\$	92,411.88
Special Needs Adoption	\$	27,843.00
Purchased Services	\$	791.89

VIEW	\$ 11,503.69
SNAPET	\$ 1,830.15
Administration	\$ 519,256.59
SNAP	\$ 530,588.00
Medicaid-Average per month	\$6,905,643.25
Child Care	\$ 47,328.40

March Totals

Special Welfare	\$ ,639.29
Refunds	\$ 5,718.23
Total	\$ 14,357.52

Disbursements \$ 5,718.23

The March Report of Financial Assistance shows the following:

CONSOLIDATED

Aged	\$ 3,685.00
Disabled	\$ 5,005.00
Supportive Housing	\$ -0-
TANF	\$ 39,089.33
TANF/UP	\$ 1,594.00
TANF/Diversionary	\$ Unavailable
TANF/UP Diversionary	\$ Unavailable
TANF/FC/IV-E	\$ 74,557.09
Subsidized Adoption	\$ 91,197.32
Special Needs Adoption	\$ 27,552.98
Purchased Services	\$ -0-

VIEW	\$ 12,101.06
SNAPET	\$ 1,830.15
Administration	\$ 532,425.23
SNAP	\$ 855,896.00
Medicaid-Average per month	\$6,928,517.60
Child Care	\$ 39,319.58

There being no further business to conduct, Ms. Carey made motion, seconded by Ms. Ellis and carried unanimously, to adjourn this meeting at 10:48 a.m.

\_\_\_\_\_  
Chairman

\_\_\_\_\_  
Date

\_\_\_\_\_  
Director

\_\_\_\_\_  
Date



CFSR Item	Name of Report - Data Field	Use Compliance View?	PIP Goal	State Goal (If Applicable)	Data Field	June	July	August	September	October	November	December	Average for Quarter 1	Overall Average
1	CFSR Timeliness of First Contact with Victim - Percent Contact Timely	Yes	87.5%		Percent Contact Timely	84%	84%	87%	84%	82%	72%	93%	0.8523333333	84%
3,12,14	Foster Care Visits In Child's Residence - Percent in Residence	N/A	64.7%	>50%	Percent in Residence	99%	99%	99%	99%	95%	99%	99%	0.9886666667	99%
3,14,15	CPS Ongoing Case Contacts - Percent Contact Made	Yes	64.7%		Percent Contact Made	70%	74%	78%	77%	94%	89%	94%	0.7603333333	82%
12,13	IL Skills Assessment Status - Percent Current	Yes	46.0%		Percent Current	90%	86%	83%	87%	86%	79%	80%	0.8533333333	84%
3,13	Foster Care Monthly Worker Visits - Percent Contact Made	Yes	56.2%	95%	Percent Contact Made	91%	97%	98%	96%	94%	91%	95%	0.967	94%
14	Foster Care Visits (Federal Standard) - Percent Contacts Made	N/A	64.7%	95%	Percent Contacts Made	96%	96%	96%	96%	96%	96%	95%	0.9563333333	96%
13,15	Contacts with Parents - Percent All Contacts Made	Yes	42.0%		Percent All Contacts Made	38%	40%	38%	34%	39%	27%	27%	0.37	35%
12,13	Transitional Living Plan Status - Percent TLP Current	Yes	46.0%		Percent TLP Current	95%	88%	86%	87%	82%	76%	84%	0.8633333333	85%
13	CPS Initial Service Plan Timeliness - Percent Service Plan Timely	Yes	42.7%		Service Plan Timely	22%	33%	38%	71%	67%	60%	33%	0.474	46%
13	CPS Service Plan Status - Percent Current	Yes	42.7%		Percent Current	63%	45%	57%	66%	71%	59%	52%	0.56	59%
3	Referral Recidivism - Percent Two Previous Referrals or Less	N/A	56.2%		Referrals or Less	80%	78%	78%	79%	82%	77%	87%	0.784	80%
2,3,13	Safety Assessment & Risk Assessment - Both Completed Before Case Type Closure	N/A	77.9%		Percent within a Year of Last Removal Date	64%	73%	40%	33%	75%	73%	100%	0.4886666667	65%
2	FSNA Completion - Percent Complete	N/A	77.9%		Percent Complete	37%	25%	38%	39%	45%	36%	38%	0.3406666667	37%
12	Monthly Client Visits with Family Members - Percent Visit Recorded	Yes	46.0%		Percent Visit Recorded	57%	53%	53%	45%	47%	51%	54%	0.502	51%
6	Discharge from Care - Length of Stay (From Last Removal Date) - Percent Within a Year of Last Removal Date	N/A	48.0%		Percent within a Year of Last Removal Date	67%	0%	50%	0%	100%	80%	0%	0.1666666667	42%
6	Scorecard: Discharges to Permanency, Percent Permanency	Yes	48.0%	86%	Percent Permanency	81%	78%	76%	75%	72%	73%	74%	0.7623333333	75%
6	Scorecard: Discharges to Reunification within 12 Months, Percent 12 Months or Less	N/A	48.0%	75.20%	Percent within a Year of Last Removal Date	73%	75%	73%	71%	64%	69%	77%	0.7266666667	72%
6	Scorecard: Discharges to Adoption within 24 Months, Percent 0 to 24 Months	N/A	48.0%	45.70%	Percent 0 to 24 Months	40%	33%	33%	29%	29%	17%	36%	0.3173333333	31%
5	Active Foster Care - Length of Stay (From Last Removal Date), Percent 12 Months or Less	N/A	75.1%		Percent 12 Months or Less	55%	53%	53%	56%	61%	61%	58%	0.54	57%
4	Scorecard: Setting Stability, Percent 2 Settings or Less	N/A	79.3%	86%	Percent 2 Settings or Less	75%	73%	68%	73%	77%	75%	70%	0.7113333333	73%
6	TPR Status, Percent Adoption Non-Finalized, Ordered Pre-Adoptive, and Ordered Non-Adoptive	N/A	48.0%		Percent Adoption Non-Finalized, Ordered Pre-Adoptive, and Ordered Non-Adoptive	79%	87%	87%	91%	90%	86%	73%	0.8623333333	85%

### VSSS Performance Indicators Monthly Report

	Report Period Begin		Report Period End		Oct-18		Nov-19		Dec-19		Dec-19		Dec-19	
	Report Period	Target:	Report Period	Target:	Sep-19	Oct-18	Nov-19	Dec-19	Nov-19	Dec-19	Dec-19	Dec-19	Dec-19	Dec-19
<b>Statewide Data:</b>														
		95.4%	97%	98.5%	97.5%	97%	97.3%	42.7%	89.7%	61.2%	97%	97.0%	99.7%	2,165
		Timeliness of Application Processing-Expedited SNAP Applications	Timeliness of Application Processing-Combined Expedited and Regular Applications	Quality Assurance Negative Action Error Rate	Timeliness of TANF Application Processing	TANF Federal Work Participation Rate	LDSS-Online Timeliness of Medicaid Application Processing	Cover Virginia Timeliness of Medicaid Application Processing	FFM Timeliness of Medicaid Application Processing	Medicaid Timeliness of Reviews	Number Of Overdue Medicaid Reviews			
<b>F</b>	09	100.0%	100.0%	100.0%	100.0%	66.7%	92.3%	26.7%	95.3%	71.4%	99.4%	100.0%	0	
<b>I</b>	11	100.0%	100.0%	100.0%	NA	0.0%	100.0%	50.0%	100.0%	56.3%	100.0%	99.5%	10	
<b>P</b>	19	95.7%	100.0%	100.0%	0.0%	20.0%	96.2%	41.5%	94.3%	85.7%	99.7%	100.0%	3	
<b>S</b>	31	97.4%	100.0%	100.0%	0.0%	80.0%	100.0%	27.1%	93.1%	65.4%	99.1%	100.0%	3	
	80	90.0%	98.7%	95.7%	0.6%	46.7%	97.3%	45.6%	85.0%	57.5%	98.5%	99.6%	47	

**Timeliness of Benefit Program  
February 2020 as of 12/2019**

SNAP		Overdue	Reason
Apps on SNAP Apptrack	95.70%	2 applications not processed timely by the same worker. This was an oversight on the workers part and this has been addressed with the worker	
Interims	0		
Renewals	0		
MEDICAID		Overdue	Reason
Apps	94.30%	6 PG delay indicator not used	
		1 was a duplicate had to deny & re-register using original app date	
		3 not denied timely	
Renewals	100% but 3 appeared overdue	2 of these were completed timely but renewal date did not bridge over to MMIS	
		1 was in transfer in status in MMIS and worker missed the renewal due to prior locale left in redetermination mode.	
TANF		Overdue	Reason
Apps			
Renewals	0		
This report reflects numbers as of December 2019 to match with the current PIMR report in your board report book			

**SUMMARY REPORT FOR  
BENEFIT PROGRAMS  
FEBRUARY  
2020**

APPLICATIONS FOR JANUARY 2020	TOTAL RECEIVED	APPROVED	2019 TOTAL
Temporary Assistance for Needy Families	42	5	37
Temporary Assistance for Needy Families/ Unemployed Parent	0	0	not available
Supplemental Nutrition Assistance Program (SNAP)	195	101	199
Medicaid	498	213	519
Auxiliary Grants	1	1	1
<b>Total Applications:</b>	<b>736</b>	<b>320</b>	<b>756</b>

CASES UNDER CARE/ONGOING CASES	TOTAL CASES	TOTAL INDIVIDUALS	2019 TOTAL
Temporary Assistance for Needy Families	140	140	124
Temporary Assistance for Needy Families/ Unemployed Parent	3	10	3
Supplemental Nutrition Assistance Program (SNAP)	2338	4869	2393
Medicaid			
Disabled	1964	2025	2003
Aged, Blind Families and Children	745	748	700
Foster Care and Adoption	3811	5258	3719
BCCPTA	194	194	174
Plan First	7	7	4
Expansion Medicaid MAGI	304	355	231
Expansion DOC (Department of Corrections)	2857	3151	1431
Unemployed Parent	9	9	17
<b>Total Medicaid Ongoing</b>	<b>207</b>	<b>271</b>	<b>107</b>
<b>Total Medicaid Ongoing</b>	<b>10098</b>	<b>12018</b>	<b>8476</b>
Auxiliary Grants	19	19	24
<b>Total Cases Under Care:</b>	<b>12598</b>	<b>17056</b>	

EXPENDITURES	TOTAL	2019 TOTAL
Temporary Assistance for Needy Families	\$38,563.10	\$33,981.30
TANF - UP	\$1,160.00	\$1,316.00
TANF - Diversionary Expenses	not available	not available
Auxiliary Grants	\$9,454.00	\$12,872.00
Supplemental Nutrition Assistance Program (SNAP)	\$532,987.00	\$580,326.00
Medicaid Monthly Average	\$6,882,541.47	\$6,833,675.93

**SUMMARY REPORT FOR  
FUEL/CRISIS/COOLING  
FEBRUARY  
2020**

<b>APPLICATIONS FOR FUEL ASSISTANCE</b>	<b>TOTAL</b>	<b>2018 TOTAL</b>
Applications Received	1162	1196
Applications Approved	1048	1082
Applications Denied	114	114
Applications Pending	0	0
<b>APPLICATIONS FOR CRISIS 2018/19 SEASON</b>	<b>TOTAL</b>	<b>2017/2018 TOTAL</b>
Applications Received	205	259
Applications Approved	109	154
Applications Denied	89	96
Applications Pending	7	9
<b>APPLICATIONS FOR COOLING</b>	<b>TOTAL</b>	<b>2018 TOTAL</b>
Applications Received	1,279	1280
Applications Approved	1,044	1063
Applications Denied	235	217
Applications Pending	0	0
<b>FINANCIAL STATUS FOR ENERGY ASSISTANCE</b>	<b>TOTAL</b>	<b>2018 TOTAL</b>
Encumbered for Fuel	\$486,009.33	\$486,734.59
Unpaid to Date	\$179,821.46	\$0.00
Paid to Date	\$306,187.87	\$486,734.59
Encumbered for Crisis	\$49,803.78	\$59,352.02
Unpaid to Date	\$14,743.23	\$0.00
Paid to Date	\$35,060.55	\$59,352.02
Encumbered for Cooling	\$163,619.04	\$129,820.03
Unpaid to Date	\$0.00	\$0.00
Paid to Date	\$163,619.04	\$129,820.03

**SUMMARY REPORT FOR  
FRAUD  
FEBRUARY 2020**

<b>REFERRALS FOR JANUARY 2020</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Referrals Carried Over from the Prior Month	94	74
Referrals Not Included in JANUARY Report	0	0
Referrals Received in JANUARY	3	4
Completed Investigations in JANUARY	5	6
Total Referrals/Investigations:	92	73
INVESTIGATIONS LOW DUE TO CLAIMS BEING ENTERED INTO THE TAX SYSTEM THIS MONTH		
<b>COLLECTIONS FOR JANUARY 2019</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Temporary Assistance for Needy Families	\$0.00	\$60.00
Supplemental Nutrition Assistance Program (SNAP)	\$857.14	\$592.00
Medicaid	\$0.00	\$0.00
Fuel	\$0.00	\$0.00
Crisis	\$0.00	\$0.00
Cooling	\$0.00	\$0.00
Child Care	\$0.00	\$0.00
Custody	\$0.00	\$0.00
Total:	\$857.14	\$652.00
<b>COST SAVINGS FOR JANUARY 2019</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
<i>Disqualifications</i>	\$0.00	\$0.00
<i>Ongoing</i>	\$0.00	\$0.00
<i>Investigations</i>	\$0.00	\$0.00
Total	\$0.00	\$0.00

**SUMMARY REPORT FOR  
SELF SUFFICIENCY PROGRAMS  
FEBRUARY 2020**

<b>APPLICATIONS FOR JANUARY 2020</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Child Care	20	24
VIEW	1	4
Total Applications:	21	28
<b>CASES UNDER CARE</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Child Care	69	45
Families Served	69	45
Children Served	92	60
VIEW	33	33
Employed Full Time	11	10
Employed Part Time	4	4
Sanctioned Cases	2	5
Job Search/Class	13	7
Pending	1	3
View Transitional Program (VTP)	2	4
Total Cases Under Care:	102	78
<b>EXPENDITURES</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
VIEW Working	\$3,299.60	\$3,790.00
VIEW Transitional	\$0.00	\$0.00
TANF Working	\$10,051.20	\$8,612.00
TANF Transitional	\$2,053.00	\$2,029.00
TANF Education/Training	\$712.00	\$0.00
Fee	\$22,295.40	\$9,202.00
Head Start Wrap-Around	\$0.00	\$0.00
VIEW Purchased	\$12,096.36	\$10,119.63
Total VIEW and Child Care Expenditures	\$50,507.56	\$33,752.63

**SUMMARY REPORT FOR  
TITLE IV-E AND CSA PROGRAMS  
JANUARY 2020**

<b>APPLICATIONS</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Foster Care	5	9
Title IV-E Funding Approved	3	3
CSA Funding Approved	2	2
Withdrawn	0	0
Pending	3	6
<b>CASES UNDER CARE</b>		
	<b>TOTAL</b>	<b>2019 TOTAL</b>
Title IVE-E	49	31
CSA	53	38
Pending	3	0
Interstate Placement (Medicaid Only)	0	1
Total Cases Under Care:	105	70
<b>EXPENDITURES</b>		
	<b>TOTAL</b>	<b>2019 TOTAL</b>
Title IV-E Foster Care	\$46,439.29	\$51,839.90
CSA Foster Care	\$254,169.76	\$127,740.41
CSA Community Based Services	\$59,717.24	\$35,700.95
CSA Private Day Education	\$136,632.40	\$123,496.86
CSA Other Funded Services	\$97,772.26	\$97,504.10
Total Expenditures	\$594,730.95	\$436,282.22
<b>ADOPTION SUBSIDY/MEDICAID CASES</b>		
Federal	55	57
State	13	16
Interstate	35	28
Total Cases	103	101
<b>ADOPTION SUBSIDY EXPENDITURES</b>		
Federally Funded	\$91,644.32	\$103,729.40
State Funded	\$31,363.26	\$32,159.00
Total Expenditures	\$123,007.58	\$135,888.40



**SUMMARY REPORT FOR JAN 2020**  
**ADULT SERVICES PROGRAMS**  
**FEB 20, 2020**

<b>ADULT PROTECTIVE SERVICES (APS)</b>	<b>TOTAL</b>	<b>INVESTIGATIONS</b>	<b>NEW 911 HIGH FREQUENCY CASES</b>	<b>COURTESY INVESTIGATIONS</b>	<b>PRISONER RE-ENTRY CASES</b>
APS - VALID COMPLAINTS	54	48	5	0	1
APS - INVALID COMPLAINTS	13				
<b>ADULT SERVICES</b>	<b>TOTAL</b>	<b>SCREENINGS</b>	<b>REASSESSMENTS</b>	<b>COMPANION CASES OPEN</b>	
	22	18	2	2	
SCREENINGS NOT COMPLETED	7				
<b>GUARDIANSHIP ORDERS</b>	<b>TOTAL</b>	<b>PRIOR ORDERS</b>	<b>CASES CLOSED</b>	<b>NEW ORDERS</b>	
	170	173	3	0	
<b>ON-GOING CASELOAD</b>	<b>TOTAL</b>				
	157				
<b>EXPENDITURES</b>	<b>TOTAL</b>	<b>APS</b>	<b>COMPANION SERVICES</b>	<b>ADMINISTRATION</b>	
	\$1,610.14	\$823.40	\$786.74	\$0.00	
<b>COLLECTIONS</b>	<b>TOTAL</b>	<b>GUARDIANSHIP FEES</b>	<b>SCREENINGS</b>	<b>REASSESSMENTS</b>	
	\$548.50	\$60.00	\$363.50	\$125.00	

**SUMMARY REPORT FOR  
CHILD PROTECTIVE SERVICES  
February 2020**

<b>CHILD PROTECTIVE SERVICES</b>	<b>TOTAL</b>	<b>INVESTIGATION</b>	<b>OUT OF FAMILY INVESTIGATION</b>	<b>FAMILY ASSESSMENT</b>
Child Protective Services - Valid	48	12	2	34
Child Protective Services - Invalid	54			
Other Locality (Transferred Out) - Valid	4			
Other Locality (Transferred Out) - Invalid	1			
<b>Total Complaints Taken by Service Intake</b>	<b>107</b>			
Courtesy for Sheriff's Department	0			
Courtesy for Town Police	1			
Courtesy CPS for Other Locality	0			
Prevention Assessment Completed by CPS	0			
<b>Total Open CPS Cases including Carryover</b>	<b>195</b>			

**SUMMARY REPORT FOR  
SERVICE INTAKE**

**February 2020**

	Requests	Funds Used	Funds Received
<b>ASSIST NOW ACCOUNT</b>			
Food	0	\$0.00	N/A
Shelter	0	\$0.00	N/A
Utilities	0	\$0.00	\$0.00
Shepherds Table	N/A	\$0.00	\$0.00
Easter Assistance	0	\$0.00	\$0.00
Back to School Supplies	0	\$0.00	\$0.00
Thanksgiving Assistance	0	\$0.00	\$0.00
Christmas Assistance	0	\$0.00	\$0.00
Shop With a Cop	0	\$0.00	\$0.00
Other	0	\$0.00	\$0.00
Donations	N/A	\$0.00	\$0.00
<b>INSTANT SERVICE ACCOUNT</b>			
Food	0	\$0.00	N/A
Shelter	0	\$0.00	N/A
Utilities	0	\$0.00	N/A
Other	0	\$0.00	N/A
Donations	N/A	N/A	\$0.00
<b>FEMA</b>			
Utilities	0	\$0.00	\$0.00
Rent	0	\$0.00	\$0.00
Other Food	0	\$0.00	\$0.00
<b>FUNERALS</b>			
Applications	1	\$600.00	\$0.00
<b>DOLLAR ENERGY/AEP</b>			
Applications	1	N/A	\$5.00
<b>INTAKE CALLS</b>			
Child Protective Services	107	N/A	N/A
Adult Protective Services	67	N/A	N/A
Nursing Home Screenings	18	N/A	N/A
Information & Referral Calls	308	N/A	N/A
Lions Club, Eye Glass Assistance	3 New apps. 4 Pending	\$0.00 0 Served	\$0.00

*Statistics from January 2020*

**SUMMARY REPORT  
FOR PREVENTION SERVICES  
February 2020**

Total Foster Care Diversion Placements	42			
<b>Prevention / Ongoing Services</b>				
New Prevention / Ongoing Cases	9			
New Truancy Referral This Month	9			
Closed Prevention / Ongoing Cases	20			
Total Active Prevention / Ongoing including Carry Over (now including all Truancy Prevention Cases)	85			
Truancy Cases that receive TANF	1			
Completed Family Partnership Meetings (FPM)	14			
Custody Home Studies- NEW	3			
Custody Home Studies- CLOSED	1			
Custody Home Studies- ACTIVE	3			
ICPC- NEW	0			
ICPC- ONGOING	0			
Home Study Funds Collected	\$0.00			
<b>STAUNTON RIVER ZONE PREVENTION</b>				
New	10			
Closed	16			
Ongoing	6			
Total Referrals Worked	45			
<b>LIBERTY ZONE PREVENTION</b>				
New	10			
Closed	8			
Ongoing	10			
Total Referrals Worked	44			
<i>Statistics from January 2020</i>				

**SUMMARY REPORT FOR  
FOSTER CARE  
FEBRUARY 2020**

<b>Cases for January 2020</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
<b>NEW CASES</b>	4	10
Cases Out of Custody -	3	6
<i>Children Returned Home</i>	1	2
<i>Children Placed With Relative/Other</i>	0	1
<i>Children Adopted</i>	0	1
<i>Children Aged Out</i>	1	2
<i>Children Committed to DJJ</i>		
<b>TOTAL CASES</b>	107	79
<b>PLACEMENT TYPES</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Medical Hospital	0	0
Residential Facilities	10	16
Group Home	8	2
Therapeutic Foster Care Homes	37	15
Maintenance Foster Care Homes	19	22
Trial Home Place	6	7
Trial Relative Placements	9	3
Independent Living Arrangements	16	13
Detention/Shelter Care/Post Detention	2	0
AWOL	0	0
Adoption Placements	10	9
Adoption Subsidy Cases	66	73
Non Agency/Independent Adoption Cases (New)	0	0
Non Agency/Independent Adoption Cases (Pending)	0	1
VEMATs Completed	16	6
ICPC Supervision Cases	1	2

**SUMMARY REPORT FOR DOMESTIC VIOLENCE PROGRAM  
FEBRUARY 2020**

<b>SERVICES FOR JANUARY 2020</b>	<b>COUNTY</b>	<b>OTHER</b>	<b>TOTAL</b>
Hotline Calls	49	10	59
Walk In Clients	26		26
Advocacy Hours for Walk Ins	56		56
Families Receiving Other Client Services (Food, Clothing, Household Items)	23		23
Transports	165		165
Financial Assistance to 6 Clients	\$657.49		\$657.49
Advocacy Hours for Court Advocate	2.25		2.25
DV Family Abuse Protective Order Court Accompaniment	6		6
Victims Served by Court Advocate	6		6
Other Court Accompaniment	0		0
Adult Females in Shelter	3		3
Adult Males in Shelter	0		0
Child(ren) Females in Shelter	3		3
Child(ren) Males in Shelter	14		14
Family Units in Shelter	3		3
Total Nights in Shelter	203		203
Advocacy Hours for Shelter Advocates	217.5		217.5
Housing Advocacy Hours	4		4
Permanent Housing Outcome	0		0
Return to Abuser	1		1
Unknown	0		0
Community Education and Public Awareness	13		13
Shelter Requests Unable to Serve	0		0
Safety Planning for Victims	19		19
Information and Referrals	40		40
<b>DONATIONS</b>			
Cash Donations (Received by Coalition)	\$3,499.00		\$3,499.00
In Kind Donations	\$3,825.00		\$3,825.00
Volunteer Hours Value (\$27.00 per hour; <u>150.5</u> hours)	\$4,064.00		\$4,064.00

The Bedford County Department of Social Services Board met in session on Thursday, April 23, 2020, via WebEx as permitted by law under emergency COVID19 instruction Ordinance #040620-01 which was approved at a Bedford County Board of Supervisors meeting on April 6, 2020 and recorded as such in these minutes. Postings of instruction for participation in the meeting for both participants and the general public were placed on the notices posted in the County Administration Building as well as the County's website. Those members present, representing a quorum were Mr. Al Brandt, Chairman, Ms. Kate Ellis, Vice Chairman, Ms. Laura Carey, Dr. David Walton and Mrs. Tammy Parker. Also joining the meeting with Mr. Crawford were Mrs. Tomi Turner, Family Services Manager, Mrs. Dannielle Toshi, Benefit Programs Supervisor, Ms. Tonda Wade, Administrative Services Manager, Mr. Patrick Skelley, County Attorney and Mrs. Patricia McCauley, Assistant Director.

Mr. Al Brandt called this meeting to order.

Approval of Agenda:

After review of the Agenda, Ms. Carey made motion, seconded by Ms. Ellis and carried unanimously, to approve the Agenda for this meeting.

Public Comment:

There was no public comment at our meeting on this date. Mr. Brandt asked for and everyone agreed that no correspondence was received or requested from any one.

Approval of Minutes:

After review, Ms. Ellis made motion, seconded by Dr. Walton and carried unanimously, to approve the minutes from the February meeting as presented. Mrs. McCauley performed roll call for each member's verification of receipt of electronic minutes.

Board Chair Update:

Mr. Brandt shared with the Board his participation with Mr. Crawford in ideas and organization commenting on how well Bedford has done in their handling of this COVID19 pandemic. Mr. Brandt has been impressed with the Care Portal that has been established and while the DV Coalition is not a faith based organization, they have been helping DSS directly

with cases involving domestic violence that were not connected with our DV Office and he has been pleased with everyone's response to the programs.

With no other comments, Mr. Brandt deferred to Mr. Crawford for his report.

Program Reports:

Mr. Crawford began the Program Reports with Foster Care numbers stating they have plateaued. He referred the Board to the Foster Care Program report for April 2020, reporting that we now have 109 children in Foster Care. We have 16 in trial home placements and 13 in trial relative placements. Mr. Crawford is hopeful that these children can be successful in their reunification and free staff time to increase foster parent recruitment and training. This could be a huge savings for us, both for children as well as financially. Mr. Brandt asked why the change was occurring now. Mr. Crawford explained our decrease in turnover allows for skill development and that our current staff are very good at engaging families. The number of interns has also been a huge help in supervising visits, which helps improve the likelihood of reunification. Research shows that increased access to visitations help children return home quicker. Our CASA, birth parents, foster parents, and everyone working together has also been phenomenal. Mrs. Turner added that we have younger children too and that helps children to go home quicker. Dr. Walton asked if we were still able to work on all issues. Mrs. Turner explained it is much easier to get children home from abuse and neglect than returning a 17- year old sex offender. We are now having fewer children coming in that are harder to get home. Mr. Crawford did inform the Board we still had 1 child in Juvenile Justice Care and he is actually at a facility that has had an outbreak of COVID19. He has tested positive and now has a fever of 99.0 but no other symptoms. Mrs. Turner is keeping posted on that situation.

For Child Protective Services report numbers have actually decreased. Mrs. Turner pointed out to the Board that she fears it has not actually dropped, but rather is concerned there are just not enough eyes on families to see it. Dr. Walton also commented he is afraid it may get worse since we've all been home bound. Mr. Crawford concurred with this thought

Next, Mr. Crawford reported we have upgraded our cell phone coverage informing the Board we currently did not have continuous coverage and needed it for staff to be able to use their phones to tether for internet services in order to telework from home. The total cost was less



than \$10 per phone so we hope the success will far outweigh the costs. We've moved into telework with approximately 75% of our staff working from home. A few employees don't like it at all; however, several have embraced it. Foster Care has loved the virtual visiting and less travel which has increased their productivity with paperwork and data entry into systems. The Domestic Violence Office is doing less telework than the other divisions due to their requirement to work the shelter. Mrs. Tosh reported that Benefit Program staff are teleworking at 50% and Mr. Crawford stated Family Services was probably closer to 95%. A lot of our employees see the benefits of teleworking. Mr. Crawford explained teleworking will help save space and costs for the County and hopes we can continue with it. Dr. Walton expressed his thoughts of being a win/win situation and Mr. Crawford agreed, also explaining it helps with retention of staff. While new staff would still have to come in to train, having opportunity for teleworking some would be a great asset. Dr. Walton stated we all need to look for better ways to do things learning from our current situation.

Next, Mr. Crawford told the Board about the Care Portal and how it's working. Mrs. Turner stated we had 10 cases completed for \$8,500 spent in aid for families. This total does not include expenses covered by the Domestic Violence Coalition or our area churches. She told the story of one family needing a new roof and how a local church helped that happen and this kept children at home with their family and the church had built a relationship with them which we hope will continue to assist in their needs.

Next, Mr. Crawford told the Board we now have 5 frozen positions. We received another resignation yesterday from ongoing CPS which made the second in that unit. He will be contacting the County Administrator to ask for permission to fill 1 of these as 2 in the same unit could cause us some concern.

Mr. Crawford also told the Board we will be having our first BARC meeting tomorrow using Google Meets. He will let the Board know how this went.

Next, Mr. Crawford told the Board we normally would present the Compensation Plan for next year at our April meeting; however, with the State's hold on Budget issues now it is hard to know how to complete it. Mr. Crawford will be staying in touch with the State as well as asking for an extension in order to complete the Plan as it should be. We will keep the Board posted on this as well.

Next, Mrs. Tosh informed the Board we had a slight increase of applications the first of March but numbers have gotten better since then. Our Ongoing staff's work slowed down with the revision of certification date and delay in review. They also extended the SNAP Recertifications for 3 months to ensure no one lost benefits. Due to the influx of new Intake of applications, the Ongoing staff has been assisting with those. We hope that when all the cases on hold come due at one time, the Intake will be down enough for those workers to help the Ongoing staff too.

Introduction of New Staff:

There were no staff to introduce to the Board at today's meeting.

Director's Update:

Mr. Crawford asked the Board about reviewing his goals. Mr. Brandt suggested since his evaluation was due the end of June, could we hold those until next meeting when we meet about his evaluation.

Informational Items:

The first Informational item today was our Budget Review. Mr. Crawford told the Board we are under Budget everywhere except CSA. The Board of Supervisors will be getting a request for more money.

Mr. Crawford also told the Board that we plan to pay out our Comp Time again in May as approved by the Board earlier. We will be paying out \$59,000 total, \$26,000 alone to Foster Care staff. This is a lot of overtime and our staff are certainly appreciated for their commitment in serving our families.

Mr. Crawford informed the Board our VISTA volunteer has been approved and he is excited about this venture. Horizon Behavioral Health, the State and Mr. Crawford worked together to write the grant and we are the first to get one of those volunteers. We are hoping for much success.

Next, Mr. Crawford reviewed the draft Telework Policy contained in the Board information. He has given the County a copy as well. He did explain to the Board that our hours may

change if we are forced back to the 40 hour week. Mr. Brandt questioned the paragraph regarding home inspection and insurance coverage. Mr. Skelley and Mrs. McCauley will research this and keep the Board posted.

The next item was Mr. Crawford's review of our updated Continuity of Operations Plan (COOP Plan). Mr. Crawford informed the Board we still need a little more work on that.

Next, Our Onboarding Form was reviewed with the Board. Mr. Crawford explained Mrs. Turner had helped draft this for Family Services and explained how it works. Though it is a bit cumbersome, Mr. Crawford explained all Family Services Programs and expectations for all units are included and it will be helpful as Administration can track, along with employee, their progress and performance of required processes. Mrs. Tosh is working on the Benefit Programs one and Mrs. McCauley and Mrs. Wade will finish them with Administrative and Security requirement items.

Action Items:

There were 2 Adoption Consents for Board today. Mrs. Turner presented both of them in Mrs. McElroy's absence. After presentation and discussion, Mrs. Parker made motion, seconded by Ms. Ellis, and approved by all. Mr. Brandt thanked Mrs. Turner for her staff and their work. Mr. Crawford then told the Board we have 11 children slated for Adoption this year and how wonderful that is as well.

Closed Session:

There were no items in which to go into Closed Session for today.

Board Concerns:

There were no concerns brought to the Board's attention.

April Totals

Special Welfare	\$	28,798.70
Refunds	\$	12,494.97
Total	\$	41,293.67

Disbursements \$ 12,494.97

The April Report of Financial Assistance shows the following:

CONSOLIDATED

Aged	\$ 2,452.00
Disabled	\$ 5,100.00
Supportive Housing	\$ -0-
TANF	\$ 38,229.00
TANF/UP	\$ 1,754.00
TANF/Diversionsary	\$ Unavailable
TANF/UP Diversionsary	\$ Unavailable
TANF/FC/IV-E	\$ 80,840.30
Subsidized Adoption	\$ 93,409.60
Special Needs Adoption	\$ 26,472.00
Purchased Services	\$ 1,936.35
VIEW	\$ 11,240.35
SNAPET	\$ 1,830.15
Administration	\$ 549,927.24
SNAP	\$ 904,254.00
Medicaid-Average per month	\$6,928,517.60
Child Care	\$ 39,993.60

There being no further business to conduct, Laura made motion, seconded by Ms. Ellis and carried unanimously, to adjourn this meeting at 10:25 a.m.

\_\_\_\_\_  
Chairman

\_\_\_\_\_  
Date

\_\_\_\_\_  
Director

\_\_\_\_\_  
Date

CFSR Item	Name of Report - Data Field	Use Compliance View?	PIP Goal	State Goal (if Applicable)	Data Field	June	November	December	January	February	Overall Average
1	CFSR Timeliness of First Contact with Victim – Percent Contact Timely	Yes	87.5%		Percent Contact Timely	84%	75%	95%	81%	95%	86%
3,12,14	Foster Care Visits in Child's Residence – Percent in Residence	N/A	64.7%	>50%	Percent in Residence	99%	99%	99%	99%	99%	99%
3,14,15	CPS Ongoing Case Contacts – Percent Contact Made	Yes	64.7%		Percent Contact Made	79%	98%	100%	97%	97%	93%
12,13	IL Skills Assessment Status - Percent Current	Yes	46.0%		Percent Current	90%	81%	81%	86%	84%	85%
3,13	Foster Care Monthly Worker Visits - Percent Contact Made	Yes	56.2%	95%	Percent Contact Made	91%	91%	95%	92%	98%	94%
14	Foster Care Visits (Federal Standard) – Percent Contacts Made	N/A	64.7%	95%	Percent Contacts Made	96%	96%	95%	94%	96%	95%
13,15	Contacts with Parents – Percent All Contacts Made	Yes	42.0%		Percent All Contacts Made	38%	27%	28%	40%	57%	38%
12,13	Transitional Living Plan Status - Percent TLP Current	Yes	46.0%		Percent TLP Current	95%	76%	83%	82%	84%	85%
13	CPS Initial Service Plan Timeliness – Percent Service Plan Timely	Yes	42.7%		Service Plan Timely	22%	60%	33%	43%	100%	52%
13	CPS Service Plan Status – Percent Current	Yes	42.7%		Percent Current	63%	59%	52%	59%	76%	61%
3	Referral Recidivism – Percent Two Previous Referrals or Less	N/A	56.2%		Referrals or Less	80%	77%	87%	82%	81%	80%
2,3,13	Safety Assessment & Risk Assessment – Both Completed Before Case Type Closure	N/A	77.9%		Percent within a Year of Last Removal Date	64%	73%	100%	67%	38%	62%
2	FSNA Completion – Percent Complete	N/A	77.9%		Percent Complete	37%	34%	32%	49%	55%	39%
12	Monthly Client Visits with Family Members – Percent Visit Recorded	Yes	46.0%		Percent Visit Recorded	57%	51%	54%	60%	55%	53%
6	Discharge from Care – Length of Stay (From Last Removal Date) – Percent Within a Year of Last Removal Date	N/A	48.0%		Percent within a Year of Last Removal Date	67%	80%	0%	55%	67%	43%
6	Scorecard: Discharges to Permanency, Percent Permanency	Yes	48.0%	86%	Percent Permanency	81%	73%	74%	77%	73%	FALSE
6	Scorecard: Discharges to Reunification within 12 Months, Percent 12 Months or Less	N/A	48.0%	75.20%	Percent within a Year of Last Removal Date	73%	69%	77%	77%	71%	72%
6	Scorecard: Discharges to Adoption within 24 Months, Percent 0 to 24 Months	N/A	48.0%	45.70%	Percent 0 to 24 Months	40%	17%	38%	20%	43%	31%
5	Active Foster Care – Length of Stay (From Last Removal Date), Percent 12 Months or Less	N/A	75.1%		Percent 12 Months or Less	55%	61%	58%	55%	42%	56%
4	Scorecard: Setting Stability, Percent 2 Settings or Less	N/A	79.3%	86%	Percent 2 Settings or Less	75%	75%	70%	67%	68%	72%
6	TPR Status, Percent Adoption Non-Finalized, Ordered Pre-Adoptive, and Ordered Non-Adoptive	N/A	48.0%		Percent Adoption Non-Finalized, Ordered Pre-Adoptive, and Ordered Non-Adoptive	79%	86%	73%	73%	74%	82%

**Timeliness of Benefit Program  
March 2020 as of 01/2020**

SNAP		Overdue	Reason
Apps on SNAP Apptrack	100.00%		
Interims	0		
Renewals	0		
MEDICAID			
MEDICAID		Overdue	Reason
Apps	94.40%		2 - PG delay indicator not used
			1 FFM app received that was already over 45 days old
			1 LIS app received over day 45
			1 wrong app date was entered when assigning a new case # - not overdue
			4 worker delay in processing
Renewals	4		All 4 completed timely-Appear as overdue due to Renewal date did not roll over in MMIS
TANF			
TANF		Overdue	Reason
Apps	0		
Renewals	0		
This report reflects numbers as of January 2020 to match with the current PIMR report in your board report book			

**SUMMARY REPORT FOR  
BENEFIT PROGRAMS**

March  
2020

APPLICATIONS FOR FEBRUARY 2020	TOTAL RECEIVED	APPROVED	2019 TOTAL
Temporary Assistance for Needy Families	30	2	21
Temporary Assistance for Needy Families/ Unemployed Parent	0	0	not available
Supplemental Nutrition Assistance Program (SNAP)	162	120	160
Medicaid	437	182	465
Auxiliary Grants	1	0	0
<b>Total Applications:</b>	<b>630</b>	<b>304</b>	<b>646</b>

CASES UNDER CARE/ONGOING CASES	TOTAL CASES	TOTAL INDIVIDUALS	2019 TOTAL
Temporary Assistance for Needy Families	135	135	113
Temporary Assistance for Needy Families/ Unemployed Parent	4	14	3
Supplemental Nutrition Assistance Program (SNAP)	2334	4862	2277
Medicaid			
Disabled	1969	2031	1995
Aged, Blind	734	737	702
Families and Children	3853	5301	3657
Foster Care and Adoption	198	198	176
BCCPTA	7	7	5
Plan First	306	359	237
Expansion Medicaid MAGI	2928	3224	1556
Expansion DOC (Department of Corrections)	9	9	8
Unemployed Parent	208	284	191
<b>Total Medicaid Ongoing</b>	<b>10212</b>	<b>12150</b>	<b>8527</b>
Auxiliary Grants	19	19	24
<b>Total Cases Under Care:</b>	<b>12704</b>	<b>17180</b>	<b>10944</b>

EXPENDITURES	TOTAL	2019 TOTAL
Temporary Assistance for Needy Families	\$40,803.10	\$30,046.20
TANF - UP	\$1,594.00	\$1,373.00
TANF - Diversionary Expenses	\$1,594.23	not available
Auxiliary Grants	\$9,454.00	\$12,812.00
Supplemental Nutrition Assistance Program (SNAP)	\$530,588.00	\$516,989.00
Medicaid Monthly Average	\$6,905,643.25	\$6,833,675.93



**SUMMARY REPORT FOR  
FRAUD  
MARCH 2020**

<b>REFERRALS FOR FEBRUARY 2019</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Referrals Carried Over from the Prior Month	92	73
Referrals Not Included in FEBRUARY Report	0	0
Referrals Received in FEBRUARY	4	5
Completed Investigations in FEBRUARY	3	3
<b>Total Referrals/Investigations:</b>	<b>93</b>	<b>75</b>
INVESTIGATIONS LOW DUE TO CLAIMS BEING ENTERED INTO THE TAX SYSTEM THIS MONTH		
<b>COLLECTIONS FOR FEBRUARY 2019</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Temporary Assistance for Needy Families	\$0.00	\$35.00
Supplemental Nutrition Assistance Program (SNAP)	\$1,413.50	\$2,656.81
Medicaid	\$0.00	\$0.00
Fuel	\$0.00	\$0.00
Crisis	\$0.00	\$0.00
Cooling	\$0.00	\$0.00
Child Care	\$0.00	\$0.00
Custody	\$0.00	\$0.00
<b>Total:</b>	<b>\$1,413.50</b>	<b>\$2,691.81</b>
<b>COST SAVINGS FOR FEBRUARY 2019</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
<i>Disqualifications</i>	\$0.00	\$0.00
<i>Ongoing</i>	\$0.00	\$768.00
<i>Investigations</i>	\$0.00	\$0.00
<b>Total</b>	<b>\$0.00</b>	<b>\$768.00</b>

**SUMMARY REPORT FOR  
FUEL/CRISIS/COOLING  
MARCH  
2020**

<b>APPLICATIONS FOR FUEL ASSISTANCE</b>	<b>TOTAL</b>	<b>2018 TOTAL</b>
Applications Received	1162	1198
Applications Approved	1048	1084
Applications Denied	114	114
Applications Pending	0	0
<b>APPLICATIONS FOR CRISIS 2019/20 SEASON</b>	<b>TOTAL</b>	<b>2018/2019 TOTAL</b>
Applications Received	295	232
Applications Approved	167	159
Applications Denied	117	73
Applications Pending	11	0
<b>APPLICATIONS FOR COOLING</b>	<b>TOTAL</b>	<b>2018 TOTAL</b>
Applications Received	1,279	1280
Applications Approved	1,044	1063
Applications Denied	235	217
Applications Pending	0	0
<b>FINANCIAL STATUS FOR ENERGY ASSISTANCE</b>	<b>TOTAL</b>	<b>2018 TOTAL</b>
Encumbered for Fuel	\$486,009.33	\$458,571.48
Unpaid to Date	\$122,078.73	\$0.00
Paid to Date	\$363,930.60	\$458,571.48
Encumbered for Crisis	\$61,876.68	\$95,116.31
Unpaid to Date	\$10,333.52	\$0.00
Paid to Date	\$51,543.16	\$112,077.83
Encumbered for Cooling	\$163,619.04	\$129,820.03
Unpaid to Date	\$0.00	\$0.00
Paid to Date	\$163,619.04	\$129,820.03

**SUMMARY REPORT FOR  
SELF SUFFICIENCY PROGRAMS  
MARCH 2020**

<b>APPLICATIONS FOR FEBRUARY 2020</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Child Care	8	14
VIEW	3	4
Total Applications:	11	28
<b>CASES UNDER CARE</b>		
<b>CASES UNDER CARE</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Child Care	69	49
Families Served	69	50
Children Served	97	62
VIEW	33	28
Employed Full Time	10	8
Employed Part Time	6	4
Sanctioned Cases	2	4
Job Search/Class	11	6
Pending	1	1
View Transitional Program (VTP)	3	5
Total Cases Under Care:	102	77
<b>EXPENDITURES</b>		
<b>EXPENDITURES</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
VIEW Working	\$6,678.60	\$3,287.00
VIEW Transitional	\$0.00	\$0.00
TANF Working	\$10,532.00	\$6,203.00
TANF Transitional	\$2,182.00	\$3,752.00
TANF Education/Training	\$659.00	\$913.00
Fee	\$27,276.80	\$12,111.00
Head Start Wrap-Around	\$0.00	\$0.00
VIEW Purchased	\$11,503.69	\$14,157.96
Total VIEW and Child Care Expenditures	\$58,832.09	\$40,423.96

**SUMMARY REPORT FOR  
TITLE IV-E AND CSA PROGRAMS  
MARCH 2020**

<b>APPLICATIONS</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Foster Care	4	6
Title IV-E Funding Approved	2	6
CSA Funding Approved	1	5
Withdrawn	0	0
Pending	4	0
<b>CASES UNDER CARE</b>		
	<b>TOTAL</b>	<b>2019 TOTAL</b>
Title IVE-E	51	37
CSA	50	39
Pending	4	0
Interstate Placement (Medicaid Only)	0	1
<b>Total Cases Under Care:</b>	<b>105</b>	<b>77</b>
<b>EXPENDITURES</b>		
	<b>TOTAL</b>	<b>2019 TOTAL</b>
Title IV-E Foster Care	\$61,849.95	\$36,215.75
CSA Foster Care	\$186,136.11	\$91,250.68
CSA Community Based Services	\$67,778.67	\$36,594.95
CSA Private Day Education	\$167,396.04	\$164,266.71
CSA Other Funded Services	\$65,020.70	\$100,925.74
<b>Total Expenditures</b>	<b>\$548,181.47</b>	<b>\$429,253.83</b>
<b>ADOPTION SUBSIDY/MEDICAID CASES</b>		
Federal	55	58
State	13	16
Interstate	35	37
<b>Total Cases</b>	<b>103</b>	<b>111</b>
<b>ADOPTION SUBSIDY EXPENDITURES</b>		
Federally Funded	\$92,411.88	\$99,496.16
State Funded	\$27,843.00	\$31,245.00
<b>Total Expenditures</b>	<b>\$120,254.88</b>	<b>\$130,741.16</b>

**SUMMARY REPORT FOR FEB 2020  
ADULT SERVICES PROGRAMS  
MARCH 2020**

<b>ADULT PROTECTIVE SERVICES (APS)</b>	<b>TOTAL</b>	<b>INVESTIGATIONS</b>	<b>NEW 911 HIGH FREQUENCY CASES</b>	<b>COURTESY INVESTIGATIONS</b>	<b>PRISONER RE-ENTRY CASES</b>
APS - VALID COMPLAINTS	56	50	5	0	1
APS - INVALID COMPLAINTS	14				
<b>ADULT SERVICES</b>	<b>TOTAL</b>	<b>SCREENINGS</b>	<b>REASSESSMENTS</b>	<b>COMPANION CASES OPEN</b>	
	25	21	1	3	
SCREENINGS NOT COMPLETED	3				
<b>GUARDIANSHIP ORDERS</b>	<b>TOTAL</b>	<b>PRIOR ORDERS</b>	<b>CASES CLOSED</b>	<b>NEW ORDERS</b>	
	177	170	0	7	
<b>ON-GOING CASELOAD</b>	<b>TOTAL</b>				
	157				
<b>EXPENDITURES</b>	<b>TOTAL</b>	<b>APS</b>	<b>COMPANION SERVICES</b>	<b>ADMINISTRATION</b>	
	\$602.40	\$125.87	\$476.53	\$0.00	
<b>COLLECTIONS</b>	<b>TOTAL</b>	<b>GUARDIANSHIP FEES</b>	<b>SCREENINGS</b>	<b>REASSESSMENTS</b>	
	\$495.00	\$60.00	\$410.00	\$25.00	

**SUMMARY REPORT FOR  
SERVICE INTAKE**

**March 2020**

	Requests	Funds Used	Funds Received
<b>ASSIST NOW ACCOUNT</b>			
Food	0	\$150.84	N/A
Shelter	0	\$0.00	N/A
Utilities	0	\$0.00	\$0.00
Shepherds Table	N/A	\$0.00	\$0.00
Easter Assistance	0	\$0.00	\$0.00
Back to School Supplies	0	\$0.00	\$0.00
Thanksgiving Assistance	0	\$0.00	\$0.00
Christmas Assistance	0	\$0.00	\$0.00
Shop With a Cop	0	\$0.00	\$0.00
Other	0	\$0.00	\$760.00
Donations	N/A	\$0.00	\$0.00
<b>INSTANT SERVICE ACCOUNT</b>			
Food	0	\$0.00	N/A
Shelter	0	\$0.00	N/A
Utilities	0	\$0.00	N/A
Other	0	\$0.00	N/A
Donations	N/A	N/A	\$0.00
<b>FEMA</b>			
Utilities	0	\$0.00	\$0.00
Rent	0	\$0.00	\$0.00
Other Food	0	\$0.00	\$0.00
<b>FUNERALS</b>			
Applications	0	\$0.00	\$0.00
<b>DOLLAR ENERGY/AEP</b>			
Applications	0	N/A	\$0.00
<b>INTAKE CALLS</b>			
Child Protective Services	102	N/A	N/A
Adult Protective Services	70	N/A	N/A
Nursing Home Screenings	28	N/A	N/A
Information & Referral Calls	336	N/A	N/A
Lions Club, Eye Glass Assistance	1 New apps. 6 Pending	\$0.00 0 Served	\$0.00
<i>Statistics from February 2020</i>			

**SUMMARY REPORT  
FOR PREVENTION SERVICES**

**March 2020**

Total Foster Care Diversion Placements	42			
<b>Prevention / Ongoing Services</b>				
New Prevention / Ongoing Cases	13			
New Truancy Referral This Month	11			
Closed Prevention / Ongoing Cases	15			
Total Active Prevention / Ongoing including Carry Over (now including all Truancy Prevention Cases)	84			
Truancy Cases that receive TANF	1			
Completed Family Partnership Meetings (FPM)	14			
Custody Home Studies- NEW	3			
Custody Home Studies- CLOSED	0			
Custody Home Studies- ACTIVE	6			
ICPC- NEW	0			
ICPC- ONGOING	0			
Home Study Funds Collected	\$200.00			
<b>STAUNTON RIVER ZONE PREVENTION</b>				
New	13			
Closed	5			
Ongoing	14			
Total Referrals Worked	58			
<b>LIBERTY ZONE PREVENTION</b>				
New	15			
Closed	12			
Ongoing	13			
Total Referrals Worked	59			
<i>Statistics from February 2020</i>				

**SUMMARY REPORT FOR  
CHILD PROTECTIVE SERVICES  
March 2020**

<b>CHILD PROTECTIVE SERVICES</b>	<b>TOTAL</b>	<b>INVESTIGATION</b>	<b>OUT OF FAMILY INVESTIGATION</b>	<b>FAMILY ASSESSMENT</b>
Child Protective Services - Valid	35	3	4	28
Child Protective Services - Invalid	65			
Other Locality (Transferred Out) - Valid	2			
Other Locality (Transferred Out) - Invalid	0			
<b>Total Complaints Taken by Service Intake</b>	<b>102</b>			
Courtesy for Sheriff's Department	2			
Courtesy for Town Police	0			
Courtesy CPS for Other Locality	1			
Prevention Assessment Completed by CPS	0			
<b>Total Open CPS Cases including Carryover</b>	<b>209</b>			



**SUMMARY REPORT FOR  
FOSTER CARE  
MARCH 2020**

<b>Cases for February 2020</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
<b>NEW CASES</b>	3	3
Cases Out of Custody -	1	3
<i>Children Returned Home</i>	0	0
<i>Children Placed With Relative/Other</i>	0	1
<i>Children Adopted</i>	0	0
<i>Children Aged Out</i>	1	2
<b>TOTAL CASES</b>	106	79
<b>PLACEMENT TYPES</b>		
	<b>TOTAL</b>	<b>2019 TOTAL</b>
Medical Hospital	0	0
Residential Facilities	11	15
Group Home	7	4
Therapeutic Foster Care Homes	35	16
Maintenance Foster Care Homes	20	23
Trial Home Place	11	7
Trial Relative Placements	6	2
Independent Living Arrangements	16	12
Detention/Shelter Care/Post Detention	0	0
AWOL	0	0
Adoption Placements	11	9
Adoption Subsidy Cases	66	66
Non Agency/Independent Adoption Cases (New)	0	0
Non Agency/Independent Adoption Cases (Pending)	0	1
VEMATs Completed	17	11
ICPC Supervision Cases	0	1

**SUMMARY REPORT FOR DOMESTIC VIOLENCE PROGRAM  
MARCH 2020**









<b>SERVICES FOR FEBRUARY 2020</b>	<b>COUNTY</b>	<b>OTHER</b>	<b>TOTAL</b>
Hotline Calls	52	6	58
Walk In Clients	9		9
Advocacy Hours for Walk Ins	58.5		58.5
Families Receiving Other Client Services (Food, Clothing, Household Items)	43		43
Transports	253		253
Financial Assistance to 5 Clients	\$453.29		\$453.29
Advocacy Hours for Court Advocate	33.25		33.25
DV Family Abuse Protective Order Court Accompaniment	9		9
Victims Served by Court Advocate	11		11
Other Court Accompaniment	3		3
Adult Females in Shelter	6		6
Adult Males in Shelter	0		0
Child(ren) Females in Shelter	4		4
Child(ren) Males in Shelter	19		19
Family Units in Shelter	6		6
Total Nights in Shelter	259		259
Advocacy Hours for Shelter Advocates	329		329
Housing Advocacy Hours	2		2
Permanent Housing Outcome	0		0
Return to Abuser	0		0
Unknown	0		0
Community Education and Public Awareness	2		2
Shelter Requests Unable to Serve	2		2
Safety Planning for Victims	7		7
Information and Referrals	34		34
<b>DONATIONS</b>			
Cash Donations (Received by Coalition)	\$6,507.00		\$6,507.00
In Kind Donations	\$1,333.00		\$1,333.00
Volunteer Hours Value (\$27.00per hour; <b>68</b> hours)	\$1,836.00		\$1,836.00




# Critical Outcomes Scorecard

Locality: Bedford County

Critical Outcomes Scorecard			
Transformation Outcomes	Performance		Performance Standard
Discharges to Permanency <i>[Feb, 2020]</i>	72.7%		↑ 86%
Congregate Care Placements <i>[Feb, 2020]</i>	17.6%		↓ 16%
Family-Based Placements <i>[Feb, 2020]</i>	82.4%		↑ 85%
Foster Care Out-of-Home Visits <i>[Feb, 2020]</i>	96.1%		↑ 95%
Foster Care Visits in Child's Residence <i>[Feb, 2020]</i>	98.8%		↑ 50%
<b>CFSR Outcomes</b>			
Discharge to Reunification Within 12 Months <i>[Feb, 2020]</i>	76.9%		↑ 75.2%
Reentries Within 12 Months <i>[Feb, 2020]</i>	.0%		↓ 9.6%
Discharge to Adoption in 24 Months <i>[Feb, 2020]</i>	20.0%		↑ 45.75%
Setting Stability <i>[Feb, 2020]</i>	68.3%		↑ 86%
AFCARS-Approved Court Hearing Status <i>[Feb, 2020]</i>	93.8%		↑ 95%

Safety Outcomes			
 No Recurrence of Maltreatment <i>[Feb, 2020]</i>	99.7%		↑ 94.6%
 No Abuse While in Foster Care <i>[Feb, 2020]</i>	100.0%		↑ 99.68%
 CPS Ongoing Contacts Made <i>[Feb, 2020]</i>	98.7%		↑ 90%
 Referral Contacts Within Response Priority <i>[Feb, 2020]</i>	97.3%		↑ 90%

Version: 5.1.13

Extract Date: 04/12/2020 

### VSSS Performance Indicators Monthly Report

Report Period Begin	Feb-20		Oct-19		Feb-20		Feb-20		Feb-20		Feb-20		Number Of Overdue Medicaid Reviews
	Report Period End Target:	97%	97%	2.0%	97%	97%	97%	97%	97%	97%	97%	97%	
<b>Statewide Data:</b>													
		96.5%	97.6%	27.4%	97.7%	42.7%	91.1%	90.5%	90.8%	99.8%	99.8%	1,934	
<b>Local Department</b>													
F	Timeliness of Application Processing- Expedited SNAP Applications	94.1%	98.7%	NA	100.0%	26.7%	100.0%	92.0%	100.0%	100.0%	100.0%	1	
I	Timeliness of Application Processing- Regular SNAP Applications	100.0%	98.2%	NA	100.0%	50.0%	98.2%	100.0%	100.0%	100.0%	99.5%	11	
P	Timeliness of Application Processing- Regular SNAP Applications	95.1%	98.7%	NA	100.0%	41.5%	94.7%	96.7%	100.0%	100.0%	100.0%	1	
S	Timeliness of Application Processing- Regular SNAP Applications	92.6%	97.8%	NA	100.0%	27.1%	96.4%	97.1%	100.0%	100.0%	99.9%	5	
009 Amherst		98.8%	96.9%	0.0%	100.0%	45.6%	94.4%	91.4%	94.0%	94.0%	99.8%	29	
011 Appomattox													
019 Bedford													
031 Campbell													
680 Lynchburg													

**Timeliness of Benefit Program  
April 2020 as of 02/2020**

SNAP		Overdue	Reason
Apps on SNAP Apptrack	95.10%	2 apps-worker error- not processed timely	
Interims	0		
Renewals	0		
MEDICAID		Overdue	Reason
Apps	94.70%	I did not receive the report from Mike Thies	
Renewals	1	Worker did not process timely	
TANF		Overdue	Reason
Apps	0		
Renewals	0		
This report reflects numbers as of February 2020 to match with the current PIMR report in your board report book			

**SUMMARY REPORT FOR  
BENEFIT PROGRAMS**

**APRIL  
2020**

APPLICATIONS FOR MARCH 2020	TOTAL RECEIVED	APPROVED	2019 TOTAL
Temporary Assistance for Needy Families	34	6	24
Temporary Assistance for Needy Families/ Unemployed Parent	0	0	not available
Supplemental Nutrition Assistance Program (SNAP)	279	141	169
Medicaid	454	184	526
Auxiliary Grants	1	0	0
<b>Total Applications:</b>	<b>768</b>	<b>331</b>	<b>719</b>

CASES UNDER CARE/ONGOING CASES	TOTAL CASES	TOTAL INDIVIDUALS	2019 TOTAL
Temporary Assistance for Needy Families	136	136	114
Temporary Assistance for Needy Families/ Unemployed Parent	14	14	3
Supplemental Nutrition Assistance Program (SNAP)	2375	4941	2380
Medicaid			
Disabled	1984	2048	1996
Aged, Blind	733	736	710
Families and Children	3848	5273	3695
Foster Care and Adoption	199	199	176
BCCPTA	7	7	6
Plan First	304	356	235
Expansion Medicaid MAGI	3028	3337	1703
Expansion DOC (Department of Corrections)	14	14	19
Unemployed Parent	208	280	192
<b>Total Medicaid Ongoing</b>	<b>10325</b>	<b>12250</b>	<b>8732</b>
Auxiliary Grants	17	17	22
<b>Total Cases Under Care:</b>	<b>12867</b>	<b>17358</b>	<b>11251</b>

EXPENDITURES	TOTAL	2019 TOTAL
Temporary Assistance for Needy Families	\$39,089.33	\$30,046.20
TANF - UP	\$1,594.00	\$1,373.00
TANF - Diversionary Expenses	not available	not available
Auxiliary Grants	\$8,785.00	\$11,967.00
Supplemental Nutrition Assistance Program (SNAP)	\$855,896.00	\$556,827.00
Medicaid Monthly Average	\$6,928,517.60	\$6,818,806.53

**SUMMARY REPORT FOR  
FRAUD  
APRIL 2020**

<b>REFERRALS FOR MARCH 2020</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Referrals Carried Over from the Prior Month	93	73
Referrals Not Included in MARCH Report	0	0
Referrals Received in MARCH	5	4
Completed Investigations in MARCH	3	3
<b>Total Referrals/Investigations:</b>	<b>95</b>	<b>74</b>
<b>COLLECTIONS FOR MARCH 2020</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Temporary Assistance for Needy Families	\$0.00	\$75.00
Supplemental Nutrition Assistance Program (SNAP)	\$9,679.53	\$20,124.55
Medicaid	\$0.00	\$20.00
Fuel	\$0.00	\$0.00
Crisis	\$0.00	\$0.00
Cooling	\$0.00	\$0.00
Child Care	\$0.00	\$0.00
Custody	\$0.00	\$0.00
<b>Total:</b>	<b>\$9,679.53</b>	<b>\$20,219.55</b>
<b>COST SAVINGS FOR MARCH 2020</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
<i>Disqualifications</i>	\$0.00	\$4,968.00
<i>Ongoing</i>	\$0.00	\$0.00
<i>Investigations</i>	\$0.00	\$0.00
<b>Total</b>	<b>\$0.00</b>	<b>\$4,968.00</b>



**SUMMARY REPORT FOR  
FUEL/CRISIS/COOLING**

**APRIL  
2020**

<b>APPLICATIONS FOR FUEL ASSISTANCE</b>	<b>TOTAL</b>	<b>2018 TOTAL</b>
Applications Received	1162	1198
Applications Approved	1048	1084
Applications Denied	114	114
Applications Pending	0	0
<b>APPLICATIONS FOR CRISIS 2019/20 SEASON</b>	<b>TOTAL</b>	<b>2018/2019 TOTAL</b>
Applications Received	331	232
Applications Approved	200	159
Applications Denied	131	73
Applications Pending	0	0
<b>APPLICATIONS FOR COOLING</b>	<b>TOTAL</b>	<b>2018 TOTAL</b>
Applications Received	1,279	1280
Applications Approved	1,044	1063
Applications Denied	235	217
Applications Pending	0	0
<b>FINANCIAL STATUS FOR ENERGY ASSISTANCE</b>	<b>TOTAL</b>	<b>2018 TOTAL</b>
Encumbered for Fuel	\$486,009.33	\$458,571.48
Unpaid to Date	\$59,803.71	\$0.00
Paid to Date	\$426,205.62	\$458,571.48
Encumbered for Crisis	\$64,706.42	\$95,116.31
Unpaid to Date	\$776.22	\$0.00
Paid to Date	\$63,930.20	\$112,077.83
Encumbered for Cooling	\$163,619.04	\$129,820.03
Unpaid to Date	\$0.00	\$0.00
Paid to Date	\$163,619.04	\$129,820.03

**SUMMARY REPORT FOR  
SELF SUFFICIENCY PROGRAMS  
APRIL 2020**

<b>APPLICATIONS FOR MARCH 2020</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Child Care	18	15
VIEW	3	3
Total Applications:	21	18
<b>CASES UNDER CARE</b>		
<b>CASES UNDER CARE</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Child Care	69	56
Families Served	63	59
Children Served	99	57
VIEW	38	28
Employed Full Time	12	8
Employed Part Time	6	3
Sanctioned Cases	0	3
Job Search/Class	14	6
Pending	2	3
View Transitional Program (VTP)	4	5
Total Cases Under Care:	107	84
<b>EXPENDITURES</b>		
<b>EXPENDITURES</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
VIEW Working	\$6,497.40	\$2,557.00
VIEW Transitional	\$0.00	\$0.00
TANF Working	\$8,948.40	\$4,850.00
TANF Transitional	\$1,460.00	\$2,144.00
TANF Education/Training	\$560.00	\$604.00
Fee	\$21,853.60	\$10,609.00
Head Start Wrap-Around	\$0.00	\$0.00
VIEW Purchased	\$12,101.06	\$14,834.71
Total VIEW and Child Care Expenditures	\$51,420.46	\$35,598.71

**SUMMARY REPORT FOR  
TITLE IV-E AND CSA PROGRAMS  
APRIL 2020**

<b>APPLICATIONS</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Foster Care	5	11
Title IV-E Funding Approved	4	3
CSA Funding Approved	2	0
Withdrawn	0	0
Pending	4	11
<b>CASES UNDER CARE</b>		
<b>CASES UNDER CARE</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Title IVE-E	53	34
CSA	51	37
Pending	4	0
Interstate Placement (Medicaid Only)	0	1
Total Cases Under Care:	108	72
<b>EXPENDITURES</b>		
<b>EXPENDITURES</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Title IV-E Foster Care	\$83,112.09	\$39,258.83
CSA Foster Care	\$305,032.30	\$135,968.22
CSA Community Based Services	\$76,460.74	\$50,791.27
CSA Private Day Education	\$177,820.04	\$153,814.47
CSA Other Funded Services	\$84,219.80	\$91,813.03
Total Expenditures	\$726,644.97	\$471,645.82
<b>ADOPTION SUBSIDY/MEDICAID CASES</b>		
<b>ADOPTION SUBSIDY/MEDICAID CASES</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Federal	55	56
State	12	16
Interstate	35	37
Total Cases	102	109
<b>ADOPTION SUBSIDY EXPENDITURES</b>		
<b>ADOPTION SUBSIDY EXPENDITURES</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Federally Funded	\$91,197.32	\$101,147.64
State Funded	\$27,552.98	\$33,015.00
Total Expenditures	\$118,750.30	\$134,162.64

**SUMMARY REPORT FOR MARCH 2020  
ADULT SERVICES PROGRAMS  
APRIL 2020**

<b>ADULT PROTECTIVE SERVICES (APS)</b>	<b>TOTAL</b>	<b>INVESTIGATIONS</b>	<b>NEW 911 HIGH FREQUENCY CASES</b>	<b>COURTESY INVESTIGATIONS</b>	<b>PRISONER RE-ENTRY CASES</b>
APS - VALID COMPLAINTS	56	52	4	0	0
APS - INVALID COMPLAINTS	17				
<b>ADULT SERVICES</b>	<b>TOTAL</b>	<b>SCREENINGS</b>	<b>REASSESSMENTS</b>	<b>COMPANION CASES OPEN</b>	
	20	15	2	3	
SCREENINGS NOT COMPLETED	9				
<b>GUARDIANSHIP ORDERS</b>	<b>TOTAL</b>	<b>PRIOR ORDERS</b>	<b>CASES CLOSED</b>	<b>NEW ORDERS</b>	
	182	177	0	5	
<b>ON-GOING CASELOAD</b>	<b>TOTAL</b>				
	140				
<b>EXPENDITURES</b>	<b>TOTAL</b>	<b>APS</b>	<b>COMPANION SERVICES</b>	<b>ADMINISTRATION</b>	
	\$1,280.16	\$114.73	\$1,165.43	\$0.00	
<b>COLLECTIONS</b>	<b>TOTAL</b>	<b>GUARDIANSHIP FEES</b>	<b>SCREENINGS</b>	<b>REASSESSMENTS</b>	
	\$447.50	\$65.00	\$232.50	\$150.00	

**SUMMARY REPORT FOR  
SERVICE INTAKE**

**April 2020**

	Requests	Funds Used	Funds Received
<b>ASSIST NOW ACCOUNT</b>			
Food	0	0.00	N/A
Shelter	0	0.00	N/A
Utilities	0	0.00	\$0.00
Shepherds Table	N/A	0.00	\$0.00
Easter Assistance	0	0.00	\$0.00
Back to School Supplies	0	0.00	\$0.00
Thanksgiving Assistance	0	0.00	\$0.00
Christmas Assistance	0	0.00	\$0.00
Shop With a Cop	0	0.00	\$0.00
Other	0	0.00	\$50.00
Donations	N/A	0.00	\$0.00
<b>INSTANT SERVICE ACCOUNT</b>			
Food	0	\$0.00	N/A
Shelter	0	\$0.00	N/A
Utilities	0	\$0.00	N/A
Other	0	\$0.00	N/A
Donations	N/A	N/A	\$0.00
<b>FEMA</b>			
Utilities	0	\$0.00	\$0.00
Rent	0	\$0.00	\$0.00
Other Food	0	\$0.00	\$0.00
<b>FUNERALS</b>			
Applications	0	\$0.00	\$0.00
<b>DOLLAR ENERGY/AEP</b>			
Applications	0	N/A	\$0.00
<b>INTAKE CALLS</b>			
Child Protective Services	84	N/A	N/A
Adult Protective Services	73	N/A	N/A
Nursing Home Screenings	15	N/A	N/A
Information & Referral Calls	254	N/A	N/A
Lions Club, Eye Glass Assistance	0 New apps. 0 Pending	\$0.00 0 Served	\$0.00
<i>Statistics from March 2020</i>			

**SUMMARY REPORT  
FOR PREVENTION SERVICES**

**April 2020**

Total Foster Care Diversion Placements	42			
<b>Prevention / Ongoing Services</b>				
New Prevention / Ongoing Cases	29			
New Truancy Referral This Month	11			
Closed Prevention / Ongoing Cases	27			
Total Active Prevention / Ongoing including Carry Over (now including all Truancy Prevention Cases)	85			
Truancy Cases that receive TANF	1			
Completed Family Partnership Meetings (FPM)	25			
Custody Home Studies- NEW	2			
Custody Home Studies- CLOSED	0			
Custody Home Studies- ACTIVE	8			
ICPC- NEW	0			
ICPC- ONGOING	0			
Home Study Funds Collected	\$100.00			
<b>STAUNTON RIVER ZONE PREVENTION</b>				
New	9			
Closed	6			
Ongoing	9			
Total Referrals Worked	71			
<b>LIBERTY ZONE PREVENTION</b>				
New	7			
Closed	15			
Ongoing	5			
Total Referrals Worked	74			
<i>Statistics from March 2020</i>				

**SUMMARY REPORT FOR  
CHILD PROTECTIVE SERVICES  
April 2020**

CHILD PROTECTIVE SERVICES	TOTAL	INVESTIGATION	OUT OF FAMILY INVESTIGATION	FAMILY ASSESSMENT
Child Protective Services - Valid	32	6	2	24
Child Protective Services - Invalid	47			
Other Locality (Transferred Out) - Valid	3			
Other Locality (Transferred Out) - Invalid	2			
<b>Total Complaints Taken by Service Intake</b>	<b>84</b>			
Courtesy for Sheriff's Department	0			
Courtesy for Town Police	0			
Courtesy CPS for Other Locality	4			
Prevention Assessment Completed by CPS	0			
<b>Total Open CPS Cases including Carryover</b>	<b>184</b>			

**SUMMARY REPORT FOR  
FOSTER CARE  
APRIL 2020**

<b>Cases for March 2020</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
<b>NEW CASES</b>	3	10
Cases Out of Custody -	5	5
<i>Children Returned Home</i>	1	2
<i>Children Placed With Relative/Other</i>	0	1
<i>Children Adopted</i>	0	1
<i>Children Aged Out</i>	4	1
<b>TOTAL CASES</b>	109	83
<b>PLACEMENT TYPES</b>		
	<b>TOTAL</b>	<b>2019 TOTAL</b>
Hospital	0	0
Residential Facilities	10	16
Group Home	7	3
Therapeutic Foster Care Homes	33	23
Maintenance Foster Care Homes	23	24
Trial Home Place	16	6
Trial Relative Placements	13	1
Independent Living Arrangements	6	10
Detention/Shelter Care/Post Detention	0	0
AWOL	1	0
Adoption Placements	11	8
Adoption Subsidy Cases	66	73
Non Agency/Independent Adoption Cases (New)	0	0
Non Agency/Independent Adoption Cases (Pending)	0	1
DJJ Supervision	1	0
VEMATS Completed	12	8
ICPC Supervision Cases	0	2



**SUMMARY REPORT FOR DOMESTIC VIOLENCE PROGRAM  
APRIL 2020**

<b>SERVICES FOR MARCH 2020</b>	<b>COUNTY</b>	<b>OTHER</b>	<b>TOTAL</b>
Hotline Calls	55	24	79
Walk In Clients	6		6
Advocacy Hours for Walk Ins	37		37
Families Receiving Other Client Services (Food, Clothing, Household Items)	38		38
Transports	109		109
Financial Assistance to 4 Clients	\$212.30		\$212.30
Advocacy Hours for Court Advocate	38.75		38.75
DV Family Abuse Protective Order Court Accompaniment	12		12
Victims Served by Court Advocate	13		13
Other Court Accompaniment	5		5
Adult Females in Shelter	5		5
Adult Males in Shelter	0		0
Child(ren) Females in Shelter	2		2
Child(ren) Males in Shelter	9		9
Family Units in Shelter	5		5
Total Nights in Shelter	186		186
Advocacy Hours for Shelter Advocates	165.25		165.25
Housing Advocacy Hours	4		4
Permanent Housing Outcome	1		1
Return to Abuser	0		0
Unknown	1		1
Community Education and Public Awareness	3		3
Shelter Requests Unable to Serve	2		2
Safety Planning for Victims	14		14
Information and Referrals	20		20
<b>DONATIONS</b>			
Cash Donations (Received by Coalition)	\$398.00		\$398.00
In Kind Donations	\$69.00		\$69.00
Volunteer Hours Value (\$27.00per hour; <b>96.25</b> hours)	\$2,600.00		\$2,600.00

The Bedford County Department of Social Services Board met in session on Thursday, May 21, 2020, via WebEx as permitted by law under emergency COVID19 instruction Ordinance #040620-01 which was approved at a Bedford County Board of Supervisors meeting on April 6, 2020 and recorded as such in these minutes. Postings of instruction for participation in the meeting for both participants and the general public were placed on the notices posted in the County Administration Building as well as the County's website. Those members present, representing a quorum were Mr. Al Brandt, Chairman, Ms. Kate Ellis, Vice Chairman, Ms. Laura Carey, Dr. David Walton and Mrs. Tammy Parker. Also joining the meeting with Mr. Crawford were Mrs. Tomi Turner, Family Services Manager, Mrs. Dannielle Tosh, Benefit Programs Supervisor, Ms. Tonda Wade, Administrative Services Manager, Mr. Patrick Skelley, County Attorney and Mrs. Patricia McCauley, Assistant Director.

Mr. Al Brandt called this meeting to order and asked Mrs. McCauley to call roll which she did.

Approval of Agenda:

After review of the Agenda, Mrs. Parker made motion, seconded by Dr. Walton and carried unanimously, to approve the Agenda for this meeting.

Public Comment:

There was no public comment at our meeting on this date. Mr. Brandt reported the required statement published and posted on County Website. Mr. Brandt asked for and everyone agreed that no correspondence was received or requested from any one for this meeting.

Approval of Minutes:

After review, Ms. Ellis made motion, seconded by Dr. Walton and carried unanimously, to approve the minutes from the April meeting as presented. Mrs. McCauley performed roll call for each member's verification of receipt of electronic minutes.

Board Chair Update:

Mr. Brandt deferred to Mr. Crawford for his Program Reports at this time.

Program Reports:

Mr. Crawford began the Program Reports with advising the Board that CSA is in need of 2 million dollars, 800 thousand of which would be Local money. Foster Care is driving these expenses up due to having more children in Therapeutic Foster Homes. Referring to page 15, Mr. Crawford reviewed we currently have 37 children in Therapeutic Foster Care as opposed to 23 in our Maintenance Foster Homes. Historically we have had more children placed in our maintenance homes but now we have as many or more in Therapeutic Homes. We have posted an additional Home Finder position and when filled will give us 2. We also have the 1 contract position to help us with Home Studies and all this will help recruit more Foster Families and get them trained. We are working hard to increase our capacity and resources. We are at a loss what to do because we cannot put these children back in their homes. Mrs. Turner and the Director will be more involved as well, to hopefully give more support in the processes.

Mr. Crawford then told the Board that in April our Foster Care children in custody were at 112. We actually lost custody of 10 but then gained 8. We have 14 in Trial Home placements and 6 in Trial Relative placements. Our staff are performing with a higher reunification rate than most agencies in the state right now so we are quite pleased about that as this will definitely help keep CSA from increasing even more. Mr. Brandt asked about the 2 children that are AWOL and Mr. Crawford explained we file a petition and depend on law enforcement's help to locate these runaway teenagers. Mrs. Turner concurred that there were still 2 children AWOL but Mrs. Hooper, FSS IV in FC Unit, continues to ask for welfare checks at any suspected locations these children may be located. Mr. Crawford did remind the Board that if we found these children, we would have quite a challenge placing them during this COVID crisis as who we could expect to take them when they've been unsupervised for so long. Mr. Brandt then asked when children aged out, do we continue tracking them? Mr. Crawford told them we do if they allow it. Of course they can continue receiving Medicaid until they are 26 years old and that helps. It just depends on the child and their needs but we certainly try to stay in touch best we can and are able.

Mr. Brandt also asked about the children in Independent Living. Mr. Crawford told the Board we currently have 13 in Independent Living arrangements. They range in age from 18- 21 and must volunteer in order to participate, follow certain rules, be enrolled in education or work

programs, live on their own, may be back with their birth family, can be married, and do not have to live in licensed placements. Several live with relatives and stay in the IL Program until age 21. Dr. Walton then asked what the process was for becoming a Foster Parent. Mr. Crawford explained, noting the 27-hour training, the long process, the 3 home visits required during process, and the fact the trainer has to be certified. The paperwork can also be a barrier for some families.

Next Mr. Crawford wanted to inform the Board that the State has approved a PEBT program, which is Pandemic EBT (SNAP) for children enrolled in free reduced lunch, regardless of whether or not their families are eligible for SNAP. These families will be getting an allotment of SNAP in June to help with their meals. Every student at our Bedford Primary School receives free and reduced lunch. All households will be issued a \$376 allotment. Our staff will not have to do anything for these allotments as Schools provided information and the State is issuing the benefits.

Next, Mrs. Turner reported that CPS is down a little which is of concern as our fear is that there are children still being abused; however, with the COVID crisis, they are not being seen; therefore, not reported. The cases we are getting have been tragic. We are dealing with a lot of domestic violence as well as drug use. We recently took 2 children who had been shot and are currently dealing with a teen suicide. Our workers are still going out and seeing families and we've had 2 voluntary entrustments this week (parents signing over their rights) so they don't have to go to the hearings. There were questions and discussion on child fatality review process. All fatalities are reviewed with the State Child Fatality team which often takes months to complete. Mrs. Turner told the Board that she would be happy to review these type of case reviews with the Board.

Next, Mrs. Turner also told the Board she is continuing to find things in her services reports that she is questioning to VDSS. Starting to use Continuous Quality Improvement with a computer system with data issues has been a learning experience for both locals and VDSS. They are working to address issues as they are discovered.

Next, Mrs. Tosh reported Benefits continuing to do the best they could with several workers at home teleworking. We did begin a rotation of splitting staff, Teams A and B, for the Phase I this week. Due to the need to be more paperless and having the staff scan their own cases

made this the most viable option. She reminded the Board since the State had extended all certifications for SNAP and XIX she continues keeping all staff busy as they are all helping with the increased influx of Intakes. Mr. Crawford brought to the Board's attention the increase from 12,800 last month to 13,300 this month with the majority of that growth being SNAP. Expenditures for SNAP on last report totaled \$530,000 and this report shows \$904,000, a significant increase in expenditures. Mr. Crawford and Mrs. Tosh also noted we may see an increase again in July due to some of the government benefits ending in June.

Director's Update:

Mr. Crawford told the Board we had conducted our Family Services Specialist interviews and our additional Home Finder position had been posted. We also are losing a 34-year employee, Mrs. Ellen Newbill, who is retiring at the end of this month. She has been a great asset to this staff and in fact was the first African American Supervisor for the Bedford County Department of Social Services. She has worked in Child and Family Services in the past and is retiring as Supervisor of our Self Sufficiency Unit. We all wish her the best and will miss her deeply. Her position will, of course, be frozen until further notice.

Informational Items:

Mr. Crawford informed the Board that we are continuing to be under Budget around \$300,000 in Administration and Public Assistance. We are also under Budget with our Domestic Violence Budget. As discussed earlier, we will be preparing to go to the Board of Supervisors regarding our CSA Budget.

Mr. Crawford also told the Board he is continuing to wait for explanation on the VISTA volunteer position shared with the Board last month. This position will have shared funding sources between us and 2 other parties. Mr. Crawford will keep us posted. Next, Mr. Crawford told the Board he plans to take a family vacation the week of June 7<sup>th</sup> and asked the Board if they had any concerns for this but they did not. He told them he will also take a week in August but this will be at Smith Mountain Lake so should not be quite the concern as the beach.

Next, Mr. Crawford discussed and reviewed our Reopening Plans and how our lobby is not set up for a large amount of people. He told the Board that Chief Jack Jones had referred to it jokingly as the funnel of death. Mr. Crawford explained we are reopening with Appointment

Only and explained how inquiries and services were being handled. He also informed them that temperature checks are being done each morning to staff as they are entering building to assure no problem and keep ahead of things. We have several staff who have auto immune disorders and are at high risk so no problem so far.

Introduction of New Staff:

There were no staff to introduce to the Board at today's meeting.

Action Items:

There were no Adoption Consents for Board today.

For the next Action Item, Mr. Crawford reviewed the Telework Policy and asked for questions. There being none, Mrs. Parker made motion, seconded by Dr. Walton and approved unanimously, that the Telework Policy be approved as revised.

Mr. Crawford then reviewed the Continuity of Operations Plan (COOP) as updated. Ms. Carey made motion, seconded by Ms. Ellis and approved unanimously, that this policy be approved as well.

The fourth Action Item was review and approval of the 2020-21 Compensation Plan for our Department. After review, Mr. Brandt suggested the On Call Shift rate of \$11.00 for an 8-hour shift to be increased to \$13.00. Mr. Crawford informed the Board this would cost around \$4,000. There was discussion among the Board including Mr. Brandt's wish for a Merit System to be looked at for the future and Mrs. Parker commenting that would be a difficult task for the County government citing the difference between private industry and government municipalities. Mr. Skelley did tell Board that a few years ago when we had another Assistant County Administrator, evaluations were developed as well as policies to incorporate a Merit based raise for employees but also informed Mr. Brandt it was not very well accepted by Department heads. Mrs. Parker and Mr. Crawford also noted the CSA increase of funding was laying heavy on the Board of Supervisors and was preventing, along with COVID crisis, the salary increases originally planned for this coming Fiscal Year for the County employees. After discussion, Dr. Walton made motion, seconded by Ms. Carey and approved unanimously, that the Compensation Plan for FY 2020-21 be approved as revised and submitted to the State for approval.

Mr. Crawford also discussed the On Call issue with adding the additional home finder position and the fact of them being included as regular On Call staff. He explained to the Board this would cost an additional \$9,900 per year if both employees rotated On Call for Foster Home placement emergencies. There was discussion of how to address this new need as Administration has discovered that we may have a need to add an additional person to the On Call platform.

Closed Session:

There were no items in which to go into Closed Session for today.

Board Concerns:

Mr. Brandt asked when Mr. Crawford's Evaluation was due and Ms. Wade answered him with June 30<sup>th</sup>. Mr. Brandt then asked when a meeting could be held to review his draft evaluation and the Board concurred that meeting at 8:30 a.m. on June 18<sup>th</sup> would be best for them. Mr. Crawford told the Board he would set up 2 WebEx meetings that day and Mrs. McCauley will meet with them at 8:30 a.m. and then Mr. Crawford and others will join at regularly scheduled 9:30 a.m. Mrs. McCauley will help Mr. Brandt in moderating the meeting and disseminating evaluation to members. There were no other concerns brought to the Board's attention.

May Totals

Special Welfare	\$	10,423.92
Refunds	\$	12,653.74
Total	\$	23,077.66
Disbursements	\$	12,653.74

The May Report of Financial Assistance shows the following:

CONSOLIDATED

Aged	\$	2,452.00
Disabled	\$	5,728.00

Supportive Housing	\$ -0-
TANF	\$ 35,652.00
TANF/UP	\$ 1,602.00
TANF/Diversiory	\$ Unavailable
TANF/UP Diversiory	\$ Unavailable
TANF/FC/IV-E	\$ 124,478.17
Subsidized Adoption	\$ 96,161.32
Special Needs Adoption	\$ 25,259.13
Purchased Services	\$ -0-
VIEW	\$ 10,718.28
SNAPET	\$ 1,830.15
Administration	\$ 559,224.58
SNAP	\$ 921,825.00
Medicaid-Average per month	\$7,211,940.38
Child Care	\$ 35,927.60

There being no further business to conduct, Mrs. Parker made motion, seconded by Ms. Ellis and carried unanimously, to adjourn this meeting at 10:45 a.m.

\_\_\_\_\_  
Chairman

\_\_\_\_\_  
Date

\_\_\_\_\_  
Director

\_\_\_\_\_  
Date













# Critical Outcomes Scorecard

Locality: Bedford County

Critical Outcomes Scorecard			
Transformation Outcomes	Performance		Performance Standard
Discharges to Permanency <i>[Mar, 2020]</i>	74.4%		↑ 86%
Congregate Care Placements <i>[Mar, 2020]</i>	18.0%		↓ 16%
Family-Based Placements <i>[Mar, 2020]</i>	82.0%		↑ 85%
Foster Care Out-of-Home Visits <i>[Mar, 2020]</i>	96.0%		↑ 95%
Foster Care Visits in Child's Residence <i>[Mar, 2020]</i>	98.8%		↑ 50%
<b>CFSR Outcomes</b>			
Discharge to Reunification Within 12 Months <i>[Mar, 2020]</i>	75.0%		↑ 75.2%
Reentries Within 12 Months <i>[Mar, 2020]</i>	.0%		↓ 9.6%
Discharge to Adoption in 24 Months <i>[Mar, 2020]</i>	20.0%		↑ 45.75%
Setting Stability <i>[Mar, 2020]</i>	65.0%		↑ 86%
AFCARS-Approved Court Hearing Status <i>[Mar, 2020]</i>	92.9%		↑ 95%

Safety Outcomes			
 No Recurrence of Maltreatment <i>[Mar, 2020]</i>	99.1%		↑ 94.6%
 No Abuse While in Foster Care <i>[Mar, 2020]</i>	100.0%		↑ 99.68%
 CPS Ongoing Contacts Made <i>[Mar, 2020]</i>	98.3%		↑ 90%
 Referral Contacts Within Response Priority <i>[Mar, 2020]</i>	100.0%		↑ 90%

Version: 5.1.13

Extract Date: 05/04/2020 

CFSR Item	Name of Report - Data Field	Use Compliance View?	PIP Goal	State Goal (if Applicable)	Data Field	June	November	December	January	February	March	Overall Average
1	CFSR Timeliness of First Contact with Victim - Percent Contact Timely	Yes	87.5%		Percent Contact Timely	84%	75%	95%	87%	95%	95%	87%
3,12,14	Foster Care Visits in Child's Residence - Percent in Residence	N/A	64.7%	>50%	Percent in Residence	99%	99%	99%	99%	99%	99%	99%
3,14,15	CPS Ongoing Case Contacts - Percent Contact Made	Yes	64.7%		Percent Contact Made	79%	98%	100%	97%	97%	97%	94%
12,13	IL Skills Assessment Status - Percent Current	Yes	46.0%		Percent Current	90%	81%	81%	80%	84%	84%	85%
3,13	Foster Care Monthly Worker Visits - Percent Contact Made	Yes	56.2%	95%	Percent Contact Made	91%	91%	95%	92%	98%	93%	94%
14	Foster Care Visits (Federal Standard) - Percent Contacts Made	N/A	64.7%	95%	Percent Contacts Made	96%	96%	95%	94%	96%	96%	96%
13,15	Contacts with Parents - Percent All Contacts Made	Yes	42.0%		Percent All Contacts Made	38%	27%	28%	40%	57%	35%	38%
12,13	Transitional Living Plan Status - Percent TLP Current	Yes	46.0%		Percent TLP Current	95%	76%	83%	82%	84%	84%	85%
13	CPS Initial Service Plan Timeliness - Percent Service Plan Timely	Yes	42.7%		Service Plan Timely	22%	60%	33%	43%	100%	71%	54%
13	CPS Service Plan Status - Percent Current	Yes	42.7%		Percent Current	63%	59%	52%	59%	76%	97%	64%
3	Referral Recidivism - Percent Two Previous Referrals or Less	N/A	56.2%		Referrals or Less	80%	77%	87%	82%	81%	76%	80%
2,3,13	Safety Assessment & Risk Assessment - Both Completed Before Case Type Closure	N/A	77.9%		Percent within a Year of Last Removal Date	64%	73%	100%	67%	31%	64%	63%
2	FSNA Completion - Percent Complete	N/A	77.9%		Percent Complete	37%	34%	32%	49%	58%	71%	42%
12	Monthly Client Visits with Family Members - Percent Visit Recorded	Yes	46.0%		Percent Visit Recorded	57%	51%	54%	60%	55%	47%	52%
6	Discharge from Care - Length of Stay (From Last Removal Date) - Percent Within a Year of Last Removal Date	N/A	48.0%		Percent within a Year of Last Removal Date	67%	80%	0%	20%	67%	49%	42%
6	Scorecard: Discharges to Permanency, Percent Permanency	Yes	48.0%	86%	Percent Permanency	81%	73%	74%	77%	71%	74%	75%
6	Scorecard: Discharges to Reunification within 12 Months, Percent 12 Months or Less	N/A	48.0%	75.20%	Percent within a Year of Last Removal Date	73%	69%	77%	77%	71%	75%	72%
6	Scorecard: Discharges to Adoption within 24 Months, Percent 0 to 24 Months	N/A	48.0%	45.70%	Percent 0 to 24 Months	40%	17%	38%	20%	43%	49%	30%
5	Active Foster Care - Length of Stay (From Last Removal Date), Percent 12 Months or Less	N/A	75.1%		Percent 12 Months or Less	55%	61%	58%	55%	52%	51%	55%
4	Scorecard: Setting Stability, Percent 2 Settings or Less	N/A	79.3%	86%	Percent 2 Settings or Less	75%	75%	70%	67%	68%	72%	72%
6	TPR Status, Percent Adoption Non-Finalized, Ordered Pre-Adoptive, and Ordered Non-Adoptive	N/A	48.0%		Percent Adoption Non-Finalized, Ordered Pre-Adoptive, and Ordered Non-Adoptive	79%	86%	73%	73%	74%	69%	81%

40 timely 2 not

95 complete 3 missed

98 made 7 missed

5 timely 2 not timely 1 off by 1 day, 1 off by 3 days

4 errors, 3 of which case type changed which triggered

### VSSS Performance Indicators Monthly Report

Report Period Begin	Mar-20		Oct-19		Feb-20		Mar-20		Mar-20		Mar-20		Mar-20	
	Report Period End	Target:	Nov-19	Nov-19	Mar-20	Mar-20	Mar-20	Mar-20	Mar-20	Mar-20	Mar-20	Mar-20	Mar-20	Mar-20
Statewide Data:		97%	3.0%	2.0%	97%	97%	50.0%	97%	97%	97%	97%	97%	97%	97.0%
Statewide Data:		96.3%	10.3%	34.2%	97.9%	97.9%	41.5%	92.0%	91.9%	96.4%	99.8%	99.8%	99.8%	1,978
F I P S	Local Department	Timeliness of Application Processing- Expedited SNAP Applications	Timeliness of Application Processing- Combined Regular Applications	Quality Assurance Payment Error Rate	Quality Assurance Negative Action Error Rate	Timeliness of TANE Application Processing	TANF Federal Work Participation Rate	LDSS Online Timeliness of Medicaid Application Processing	Cover Virginia Timeliness of Medicaid Application Processing	FFM Timeliness of Medicaid Application Processing	Medicaid Timeliness of Reviews	Medicaid Timeliness of Reviews	Medicaid Timeliness of Reviews	Number Of Overdue Medicaid Reviews
	009 Amherst	100.0%	100.0%	0.0%	0.0%	100.0%	26.7%	96.2%	95.8%	100.0%	99.7%	99.7%	14	
	011 Appomattox	100.0%	100.0%	NA	NA	100.0%	66.7%	95.7%	100.0%	100.0%	99.5%	99.5%	11	
	019 Bedford	98.4%	100.0%	100.0%	NA	100.0%	26.5%	95.2%	98.6%	100.0%	99.9%	99.9%	5	
	031 Campbell	100.0%	98.5%	0.0%	0.0%	100.0%	30.2%	93.8%	96.8%	94.3%	99.9%	99.9%	10	
680 Lynchburg	99.3%	99.2%	0.0%	NA	92.5%	43.4%	88.7%	92.0%	97.7%	97.7%	99.8%	28		

**Timeliness of Benefit Program  
May 2020 as of 03/2020**

SNAP	Overdue	Reason
<b>Apps on SNAP Apptrack</b>	98.4% target is 97%	1 on APPTRACK- App came in that was a SNRN- System thought it was late because of intake mode-worker has 30 days to process RN was processed on day 28
<b>Interims</b>	0	
<b>Renewals</b>	0	
MEDICAID		
Overdue	Reason	
<b>Apps</b>	95.2% target is 97%	Mike Theis did not send the report
<b>Renewals</b>	2-CPU processesin g- not late for Bedford	1- closed in error was reinstated- worker did not update renewal date 2-CPU processing- not late for Bedford 3-COVER VA has- prior GAP now MEDEX- not in VaCMS 4-Worker error 5-Worker error
TANF	Overdue	Reason
<b>Apps</b>		
<b>Renewals</b>	0	
This report reflects numbers as of March 2020 to match with the current PIMR report in your board report book		

**SUMMARY REPORT FOR  
BENEFIT PROGRAMS**

**MAY  
2020**

<b>APPLICATIONS FOR APRIL 2020</b>	<b>TOTAL RECEIVED</b>	<b>APPROVED</b>	<b>2019 TOTAL</b>
Temporary Assistance for Needy Families	40	40	30
Temporary Assistance for Needy Families/ Unemployed Parent	0	0	unavailable
Supplemental Nutrition Assistance Program (SNAP)	314	185	150
Medicaid	386	174	474
Auxiliary Grants	0	0	2
<b>Total Applications:</b>	<b>740</b>	<b>399</b>	<b>656</b>

<b>CASES UNDER CARE/ONGOING CASES</b>	<b>TOTAL CASES</b>	<b>TOTAL INDIVIDUALS</b>	<b>2019 TOTAL</b>
Temporary Assistance for Needy Families	136	266	123
Temporary Assistance for Needy Families/ Unemployed Parent	3	12	3
Supplemental Nutrition Assistance Program (SNAP)	2508	5196	2384
Medicaid			
Disabled	2002	2068	2005
Aged, Blind	749	752	708
Families and Children	3989	5484	3706
Foster Care and Adoption	207	207	188
BCCPTA	6	6	6
Plan First	297	347	230
Expansion Medicaid MAGI	3179	3513	1838
Expansion DOC (Department of Corrections)	4	4	20
Unemployed Parent	220	305	186
<b>Total Medicaid Ongoing</b>	<b>10653</b>	<b>12686</b>	<b>8887</b>
Auxiliary Grants	16	16	21
<b>Total Cases Under Care:</b>	<b>13316</b>	<b>18176</b>	<b>11418</b>

<b>EXPENDITURES</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Temporary Assistance for Needy Families	\$38,229.00	\$30,046.20
TANF - UP	\$1,754.00	\$1,373.00
TANF - Diversionary Expenses	unavailable	unavailable
Auxiliary Grants	\$8,180.00	\$11,372.00
Supplemental Nutrition Assistance Program (SNAP)	\$904,254.00	\$548,714.00
Medicaid Monthly Average (as of 03/31/20)	\$6,928,517.60	\$6,981,462.57

**SUMMARY REPORT FOR  
FRAUD  
MAY 2020**

<b>REFERRALS FOR APRIL 2020</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Referrals Carried Over from the Prior Month	95	74
Referrals Not Included in APRIL Report	0	0
Referrals Received in APRIL	3	11
Completed Investigations in APRIL	6	0
<b>Total Referrals/Investigations:</b>	<b>92</b>	<b>85</b>
<b>COLLECTIONS FOR APRIL 2020</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Temporary Assistance for Needy Families	\$395.19	\$481.77
Supplemental Nutrition Assistance Program (SNAP)	\$4,198.68	\$5,428.64
Medicaid	\$0.00	\$0.00
Fuel	\$0.00	\$0.00
Crisis	\$0.00	\$0.00
Cooling	\$0.00	\$0.00
Child Care	\$69.91	\$0.00
Custody	\$122.50	\$0.00
<b>Total:</b>	<b>\$4,786.28</b>	<b>\$5,910.41</b>
<b>COST SAVINGS FOR APRIL 2020</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
<i>Disqualifications</i>	\$4,608.00	\$0.00
<i>Ongoing</i>	\$0.00	\$0.00
<i>Investigations</i>	\$0.00	\$0.00
<b>Total</b>	<b>\$4,608.00</b>	<b>\$0.00</b>

**SUMMARY REPORT FOR  
FUEL/CRISIS/COOLING  
MAY  
2020**

<b>APPLICATIONS FOR FUEL ASSISTANCE</b>	<b>TOTAL</b>	<b>2018 TOTAL</b>
Applications Received	1161	1198
Applications Approved	1058	1084
Applications Denied	103	114
Applications Pending	0	0
<b>APPLICATIONS FOR CRISIS 2019/20 SEASON</b>	<b>TOTAL</b>	<b>2018/2019 TOTAL</b>
Applications Received	332	232
Applications Approved	201	159
Applications Denied	131	73
Applications Pending	0	0
<b>APPLICATIONS FOR COOLING</b>	<b>TOTAL</b>	<b>2018 TOTAL</b>
Applications Received	1,279	1280
Applications Approved	1,044	1063
Applications Denied	235	217
Applications Pending	0	0
<b>FINANCIAL STATUS FOR ENERGY ASSISTANCE</b>	<b>TOTAL</b>	<b>2018 TOTAL</b>
Encumbered for Fuel	\$454,750.33	\$458,571.48
Unpaid to Date	\$0.00	\$0.00
Paid to Date	\$453,199.27	\$458,571.48
Encumbered for Crisis	\$64,706.42	\$95,116.31
Unpaid to Date	\$0.00	\$0.00
Paid to Date	\$64,706.42	\$112,077.83
Encumbered for Cooling	\$163,619.04	\$129,820.03
Unpaid to Date	\$0.00	\$0.00
Paid to Date	\$163,619.04	\$129,820.03



**SUMMARY REPORT FOR  
SELF SUFFICIENCY PROGRAMS  
MAY 2020**

<b>APPLICATIONS FOR APRIL 2020</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Child Care	10	18
VIEW	1	7
Total Applications:	11	25
<b>CASES UNDER CARE</b>		
<b>CASES UNDER CARE</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Child Care	65	61
Families Served	65	62
Children Served	90	69
VIEW	33	29
Employed Full Time	14	10
Employed Part Time	3	3
Sanctioned Cases	0	2
Job Search/Class	2	6
Pending	13	3
View Transitional Program (VTP)	1	5
Total Cases Under Care:	98	90
<b>EXPENDITURES</b>		
<b>EXPENDITURES</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
VIEW Working	\$7,231.60	\$3,246.00
VIEW Transitional	\$0.00	\$1,150.00
TANF Working	\$9,716.80	\$6,908.00
TANF Transitional	\$1,518.00	\$1,794.00
TANF Education/Training	\$616.00	\$1,358.00
Fee	\$20,911.20	\$14,003.00
Head Start Wrap-Around	\$0.00	\$0.00
VIEW Purchased	\$11,240.35	\$12,724.39
Total VIEW and Child Care Expenditures	\$51,233.95	\$41,183.39

**SUMMARY REPORT FOR  
TITLE IV-E AND CSA PROGRAMS  
MAY 2020**

<b>APPLICATIONS</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Foster Care	7	4
Title IV-E Funding Approved	4	3
CSA Funding Approved	4	10
Withdrawn	0	0
Pending	3	0
<b>CASES UNDER CARE</b>		
	<b>TOTAL</b>	<b>2019 TOTAL</b>
Title IVE-E	50	38
CSA	52	47
Pending	3	0
Interstate Placement (Medicaid Only)	0	1
Total Cases Under Care:	105	86
<b>EXPENDITURES</b>		
	<b>TOTAL</b>	<b>2019 TOTAL</b>
Title IV-E Foster Care	\$81,326.30	\$49,307.22
CSA Foster Care	\$202,022.32	\$105,586.51
CSA Community Based Services	\$61,273.70	\$39,531.14
CSA Private Day Education	\$147,712.20	\$131,057.99
CSA Other Funded Services	\$119,174.30	\$123,958.56
Total Expenditures	\$611,508.82	\$449,441.42
<b>ADOPTION SUBSIDY/MEDICAID CASES</b>		
Federal	56	58
State	12	16
Interstate	35	37
Total Cases	103	111
<b>ADOPTION SUBSIDY EXPENDITURES</b>		
Federally Funded	\$93,409.60	\$102,894.60
State Funded	\$26,472.00	\$33,281.00
Total Expenditures	\$119,881.60	\$136,175.60

**SUMMARY REPORT FOR  
SERVICE INTAKE**

**May 2020**

	Requests	Funds Used	Funds Received
<b>ASSIST NOW ACCOUNT</b>			
Food	0	\$0.00	N/A
Shelter	0	\$0.00	N/A
Utilities	0	\$0.00	\$0.00
Shepherds Table	N/A	\$0.00	\$0.00
Easter Assistance	0	\$0.00	\$0.00
Back to School Supplies	0	\$0.00	\$0.00
Thanksgiving Assistance	0	\$0.00	\$0.00
Christmas Assistance	0	\$0.00	\$0.00
Shop With a Cop	0	\$0.00	\$0.00
Other	0	\$0.00	\$0.00
Donations	N/A	\$0.00	\$375.00
<b>INSTANT SERVICE ACCOUNT</b>			
Food	0	\$0.00	N/A
Shelter	0	\$0.00	N/A
Utilities	0	\$0.00	N/A
Other	0	\$0.00	N/A
Donations	N/A	N/A	\$0.00
<b>FEMA</b>			
Utilities	0	\$0.00	\$0.00
Rent	0	\$0.00	\$0.00
Other Food	0	\$0.00	\$0.00
<b>FUNERALS</b>			
Applications	4	\$2,400.00	\$0.00
<b>DOLLAR ENERGY/AEP</b>			
Applications	3	N/A	\$15.00
<b>INTAKE CALLS</b>			
Child Protective Services	59	N/A	N/A
Adult Protective Services	51	N/A	N/A
Nursing Home Screenings	6	N/A	N/A
Information & Referral Calls	162	N/A	N/A
Lions Club, Eye Glass Assistance	0 New apps. 0 Pending	\$395.00 4 Served	\$0.00
<i>Statistics from April 2020</i>			

**SUMMARY REPORT  
FOR PREVENTION SERVICES  
May 2020**

Total Foster Care Diversion Placements	48			
<b>Prevention / Ongoing Services</b>				
New Prevention / Ongoing Cases	12			
New Truancy Referral This Month	7			
Closed Prevention / Ongoing Cases	24			
Total Active Prevention / Ongoing including Carry Over (now including all Truancy Prevention Cases)	73			
Truancy Cases that receive TANF	0			
Completed Family Partnership Meetings (FPM)	23			
Custody Home Studies- NEW	1			
Custody Home Studies- CLOSED	4			
Custody Home Studies- ACTIVE	5			
ICPC- NEW	0			
ICPC- ONGOING	0			
Home Study Funds Collected	\$122.50			
<b>STAUNTON RIVER ZONE PREVENTION</b>				
New	0			
Closed	8			
Ongoing	1			
Total Referrals Worked	80			
<b>LIBERTY ZONE PREVENTION</b>				
New	1			
Closed	3			
Ongoing	4			
Total Referrals Worked	81			
<i>Statistics from April 2020</i>				

**SUMMARY REPORT FOR  
CHILD PROTECTIVE SERVICES  
May 2020**

<b>CHILD PROTECTIVE SERVICES</b>	<b>TOTAL</b>	<b>INVESTIGATION</b>	<b>OUT OF FAMILY INVESTIGATION</b>	<b>FAMILY ASSESSMENT</b>
Child Protective Services - Valid	18	2	0	16
Child Protective Services - Invalid	36			
Other Locality (Transferred Out) - Valid	3			
Other Locality (Transferred Out) - Invalid	2			
<b>Total Complaints Taken by Service Intake</b>	<b>59</b>			
Courtesy for Sheriff's Department	1			
Courtesy for Town Police	0			
Courtesy CPS for Other Locality	2			
Prevention Assessment Completed by CPS	0			
<b>Total Open CPS Cases including Carryover</b>	<b>127</b>			

**SUMMARY REPORT FOR APRIL 2020  
ADULT SERVICES PROGRAMS  
MAY 2020**

<b>ADULT PROTECTIVE SERVICES (APS)</b>	<b>TOTAL</b>	<b>INVESTIGATIONS</b>	<b>NEW 911 HIGH FREQUENCY CASES</b>	<b>COURTESY INVESTIGATIONS</b>	<b>PRISONER RE-ENTRY CASES</b>
APS - VALID COMPLAINTS	39	37	1	0	1
APS - INVALID COMPLAINTS	12				
<b>ADULT SERVICES</b>	<b>TOTAL</b>	<b>SCREENINGS</b>	<b>REASSESSMENTS</b>	<b>COMPANION CASES OPEN</b>	
	6	3	0	3	
SCREENINGS NOT COMPLETED	9				
<b>GUARDIANSHIP ORDERS</b>	<b>TOTAL</b>	<b>PRIOR ORDERS</b>	<b>CASES CLOSED</b>	<b>NEW ORDERS</b>	
	182	182	6	6	
<b>ON-GOING CASELOAD</b>	<b>TOTAL</b>				
	114				
<b>EXPENDITURES</b>	<b>TOTAL</b>	<b>APS</b>	<b>COMPANION SERVICES</b>	<b>ADMINISTRATION</b>	
	\$5,846.53	\$545.00	\$5,301.53	\$0.00	
<b>COLLECTIONS</b>	<b>TOTAL</b>	<b>GUARDIANSHIP FEES</b>	<b>SCREENINGS</b>	<b>REASSESSMENTS</b>	
	\$166.50	\$120.00	\$46.50	\$0.00	

**SUMMARY REPORT FOR  
FOSTER CARE  
May 2020**

<b>Cases for April 2020</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
<b>NEW CASES</b>	8	5
Cases Out of Custody -	10	3
<i>Children Returned Home</i>	5	1
<i>Children Placed With Relative/Other</i>	2	0
<i>Children Adopted</i>	2	1
<i>Children Aged Out</i>	1	1
<b>TOTAL CASES</b>	112	86
<b>PLACEMENT TYPES</b>		
	<b>TOTAL</b>	<b>2019 TOTAL</b>
Hospital	0	1
Residential Facilities	9	14
Group Home	8	3
Therapeutic Foster Care Homes	37	24
Maintenance Foster Care Homes	23	24
Trial Home Place	14	4
Trial Relative Placements	6	2
Independent Living Arrangements	13	13
Detention/Shelter Care/Post Detention	0	1
AWOL	2	0
Adoption Placements	12	9
Adoption Subsidy Cases	70	73
Non Agency/Independent Adoption Cases (New)	0	0
Non Agency/Independent Adoption Cases (Pending)	0	1
DJJ Supervision	1	0
VEMATs Completed	17	11
ICPC Supervision Cases	0	2

**SUMMARY REPORT FOR DOMESTIC VIOLENCE PROGRAM**  
**May 2020**

<b>SERVICES FOR APRIL 2020</b>	<b>COUNTY</b>	<b>OTHER</b>	<b>TOTAL</b>
Hotline Calls	47	11	58
Walk In Clients	13		13
Advocacy Hours for Walk Ins	30.75		30.75
Families Receiving Other Client Services (Food, Clothing, Household Items)	16		16
Transports	34		34
Financial Assistance to 0 Clients	\$0.00		\$0.00
Advocacy Hours for Court Advocate	20.5		20.5
DV Family Abuse Protective Order Court Accompaniment	1		1
Victims Served by Court Advocate	3		3
Other Court Accompaniment	2		2
Adult Females in Shelter	2		2
Adult Males in Shelter	0		0
Child(ren) Females in Shelter	0		0
Child(ren) Males in Shelter	0		0
Family Units in Shelter	2		2
Total Nights in Shelter	60		60
Advocacy Hours for Shelter Advocates	46.5		46.5
Housing Advocacy Hours	5.5		5.5
Permanent Housing Outcome	0		0
Return to Abuser	0		0
Unknown	0		0
Community Education and Public Awareness	2		2
Shelter Requests Unable to Serve	0		0
Safety Planning for Victims	14		14
Information and Referrals	34		34
<b>DONATIONS</b>			
Cash Donations (Received by Coalition)	\$0.00		\$0.00
In Kind Donations	\$406.00		\$406.00
Volunteer Hours Value (\$27.00per hour; <u>64</u> hours)	\$1,728.00		\$1,728.00



The Bedford County Department of Social Services Board met in session on Thursday, June 18, 2020, at 8:30 a.m. in the Board of Supervisors Meeting Room at County Administration, 122 E. Main Street, in order to retain social distancing. Those members present, representing a quorum were Mr. Al Brandt, Chairman, Ms. Kate Ellis, Vice Chairman, Ms. Laura Carey, Dr. David Walton and Mrs. Tammy Parker. This meeting was opened with a Closed Session in order to complete Mr. Crawford's annual evaluation. Also joining the meeting was Mrs. Patricia McCauley, Assistant Director.

Closed Session:

There was 1 item in which to go into Closed Session today, being Mr. Crawford's annual evaluation. After returning from Closed Session back to Public Session, the Board unanimously passed the Resolution as set forth in the State Code Section 2.2-3712 of the Code of Virginia which is attached to the Board Minutes and states no other business was conducted in Closed Session other than that which the Board went into Closed Session to discuss. (See attached.)

At 9:30 a.m. Mr. Andy Crawford, Director, joined for our regular Board Meeting. With him came Ms. Tonda Wade, Administrative Services Manager; Ms. Tomi Turner, Family Services Manager; Mrs. Dannielle Tosh, Benefit Programs Manager; and Mr. Patrick Skelley, County Attorney.

Mr. Al Brandt called this meeting to order.

Approval of Agenda:

After review of the Agenda, Mrs. Parker made motion, seconded by Ms. Ellis and carried unanimously, to approve the Agenda for this meeting.

Public Comment:

There was no public comment at our meeting on this date.

#### Approval of Minutes:

After review, Dr. Walton made motion, seconded by Ms. Ellis and carried unanimously, to approve the minutes from the May meeting as presented.

#### Board Chair Update:

Mr. Brandt had a question from the Minutes of last month, regarding the On Call situation of new Foster Parent Recruiter. Mr. Crawford explained it was discussed but to no resolve and he had some ideas we would discuss at a later time. Mr. Brandt also asked about Foster Parent Training and it lasting 9 weeks and could we possibly suppress it to maybe 6 weeks? Mrs. Turner explained the process included visits with the families to assess and at least 3 visits had to be made. Six weeks seems a short time to get to know them and have their understanding of responsibility as well. Mr. Crawford mentioned when he worked for DePaul Family Services they did sometimes do Saturdays to cut down on training time and we could entertain some of those suggestions. The COVID situation has made us revise and change several ways we approach things.

#### Program Reports:

Mr. Crawford began the Program Reports telling the Board our CPS numbers are down a bit; while we had 100 open last month, we now have 86 open. Mrs. Turner reported we only have 12 cases over 45 days at this time and that is awesome compared to what we've had in the past. Mr. Brandt asked Mrs. Turner to please relay the Board's appreciation of their efforts to get this accomplished and continue doing the great work they do. Mr. Crawford also told the Board we had a good review recently and Mr. Skelley might want to review findings as well.

Next, Mr. Crawford reviewed the Benefit Programs report of cases on page 5 reporting that our applications for May were fewer than April. Applications are settling out a bit but we are still concerned about the hold on renewals of Medicaid from March forward. Because the State put a hold on these renewals until July, we are fearful when unemployment ends in July as well, we will have another influx of applications which could be an overwhelming amount for our staff.

#### Director's Update:

Mr. Crawford told the Board he was re-elected in May as President of the Virginia League of Social Services Executives for another two year term. He also told the Board Horizon

Behavioral Health was awarded a grant to expand Family Treatment Drug Document. DSS will gain 1 position out of the 4 that were granted. This is a 5-year grant which also included a van to transport participants to appointments. We are unsure which agency will be purchasing the van. The State has also asked Mr. Crawford to help with training of the newly appointed judges this week online and Virginia Commonwealth University has contacted him to do a video for Social Workers as well. The State has also asked Mr. Crawford to do some national training for them. Mr. Crawford continues to do all he can to serve the citizens of the Commonwealth.

Informational Items:

Mr. Crawford informed the Board our Budget Review shows we are still doing well in all areas other than CSA. He apologized to the Board he had sent an email regarding our QAA Review that they were unable to open. He explained the difference in the reviews as case management processes with Federal review are much more in depth compared to financial eligibility; however, with this financial review there were no errors, which is wonderful.

Next, Mr. Crawford discussed the CARE portal we are conducting. He explained to the Board that we have been so appreciative and pleased with the outpouring from area churches. Churches have provided support and services valued at more than \$48,000 since March 23<sup>rd</sup> in assistance to our families. Foster Care Appreciation month was May and we usually have a dinner and celebration for the Foster Parents. This year we were unable to do so but instead local churches donated \$30 gift cards for all 40 Foster Parents. This partnership between local government and religious organizations has been wonderful.

Mr. Crawford has also written a request for an AmericaCorp VISTA Volunteer. This was just approved and she started June 1<sup>st</sup>. She will be helping to organize the Bedford Resource Council and her name is Mary Temple.

The next Informational item was our update on vacancies. We have filled 3 out of the 4 the County unfroze for filling and we still have 1 being posted for our Foster Parent Recruiter. Hopefully we will interview for this next week and have it filled soon.

Next, Mr. Crawford reviewed with the Board his plans for Reopening to the Public as he would like things to be in order to better serve our staff and clients. He discussed changes to

the lobby and front doors that would promote better health as well as safety to all. The addition of cameras and other security features are being considered and discussed with the County, as well as changes to our elevator situation, and we will keep the Board posted as we hear and move forward with these plans. Teleworking will be a viable option to save us time and money too. We are looking forward to these new processes in a positive manner. There was further discussion as to the use of masks, quarantine limits and current temperature checking for employees, hoping we continue to be able to work with no one becoming ill.

Next, Mrs. Turner gave a report that had been requested by Mr. Brandt concerning our Family Treatment Drug Docket. She told the Board we currently have 10 participants. Of those we've been working with, 9 of 16 have reunited with their children which is phenomenal. We have had to terminate 3; 1 individual moved but 2 failed to comply. This is a voluntary program but has been successful and we've got to find a way to get more people involved. They go to jail if they don't do well and this is scary but yet if they succeed, the advantages are great and we have a nice graduation celebration in the Court Room.

#### Introduction of New Staff:

There were no staff to introduce to the Board at today's meeting.

#### Action Items:

There were one Adoption Consent for Board today. Mrs. Turner presented it and after doing so, Dr. Walton made motion, seconded by Ms. Ellis and approved unanimously, to approve the Adoption as presented.

For the next Action Item, Mr. Crawford asked for approval of our Employee Handbook, DSS Board Member Handbook, and Director's Delegated Duties for this year. He has previously presented and Board has approved all revisions done to them. Motion for all was approved by consensus of the Board. Mr. Crawford told the Board we would provide Confidentiality Statements requiring their signatures next month.

#### Closed Session:

There were no other items in which to go into Closed Session for today.

Board Concerns:

June Totals

Special Welfare	\$	12,736.86
Refunds	\$	11,460.72
Total	\$	24,197.58

Disbursements	\$	11,460.72
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The June Report of Financial Assistance shows the following:

CONSOLIDATED

Aged	\$	2,452.00
Disabled	\$	5,100.00
Supportive Housing	\$	-0-
TANF	\$	39,132.00
TANF/UP	\$	1,602.00
TANF/Diversionsary	\$	-0-
TANF/UP Diversionsary	\$	Unavailable
TANF/FC/IV-E	\$	88,436.20
Subsidized Adoption	\$	96,004.00
Special Needs Adoption	\$	20,454.00
Purchased Services	\$	92.68
VIEW	\$	10,411.60
SNAPET	\$	1,830.15
Administration	\$	493,234.68
SNAP	\$	926,951.00
Medicaid-Average per month	\$	7,674,556.83

Child Care

\$ 46,127.20

There being no further business to conduct, Mrs. Parker made motion, seconded by Dr. Walton and carried unanimously, to adjourn this meeting at 10:15 a.m.

\_\_\_\_\_  
Chairman

\_\_\_\_\_  
Date

\_\_\_\_\_  
Director

\_\_\_\_\_  
Date

MOTION: *Dr. Walton*

SECOND: *Mrs. Parker*

MEETING DATE: *06/18/2020*

BEDFORD COUNTY DEPARTMENT OF SOCIAL SERVICES BOARD

CERTIFICATION OF CLOSED MEETING

WHEREAS, the Bedford County Department of Social Services Board has convened a closed meeting on this date pursuant to an affirmative recorded vote and in accordance with the provisions of the Virginia Freedom of Information Act; and

WHERE AS, Section 2.2-3712 of the Code of Virginia requires a certification by the Bedford County Department of Social Services Board that such closed meeting was conducted in conformity with Virginia law;

NOW, THEREFORE, BE IT RESOLVED that the Bedford County Department of Social Services Board hereby certifies that, to the best of each member's knowledge, (i) only public business matters lawfully exempted from open meeting requirements by Virginia Law were discussed in the closed meeting to which this certification applies, and (ii) only such public business matters as were identified in the motion convening the closed meeting were heard, discussed or considered by the Bedford County Department of Social Services Board.

VOTE

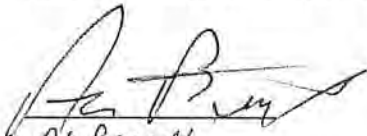
AYES: *5*

NAYS: *Ø*

(For each nay vote, the substance of the departure from the requirements of the Act should be described)

ABSENT DURING VOTE: *Ø*

ABSENT DURING MEETING: *Ø*



*Al Brandt*  
Andrew L. Crawford, Director *Chairman, DSS Board*

Secretary of the Bedford County Department of Social Services Board











# Critical Outcomes Scorecard

Locality: Bedford County


Critical Outcomes Scorecard				
Transformation Outcomes	Performance			Performance Standard
Discharges to Permanency <i>[Apr, 2020]</i>	77.3%			↑ 86%
Congregate Care Placements <i>[Apr, 2020]</i>	17.9%			↓ 16%
Family-Based Placements <i>[Apr, 2020]</i>	82.1%			↑ 85%
Foster Care Out-of-Home Visits <i>[Apr, 2020]</i>	96.6%			↑ 95%
Foster Care Visits in Child's Residence <i>[Apr, 2020]</i>	98.6%			↑ 50%
CFSR Outcomes				
Discharge to Reunification Within 12 Months <i>[Apr, 2020]</i>	56.3%			↑ 75.2%
Reentries Within 12 Months <i>[Apr, 2020]</i>	.0%			↓ 9.6%
Discharge to Adoption in 24 Months <i>[Apr, 2020]</i>	33.3%			↑ 45.75%
Setting Stability <i>[Apr, 2020]</i>	67.4%			↑ 86%
AFCARS-Approved Court Hearing Status <i>[Apr, 2020]</i>	95.3%			↑ 95%



<b>Safety Outcomes</b>			
 <b>No Recurrence of Maltreatment</b> <i>[Apr, 2020]</i>	99.3%		↑ 94.6%
 <b>No Abuse While in Foster Care</b> <i>[Apr, 2020]</i>	100.0%		↑ 99.68%
 <b>CPS Ongoing Contacts Made</b> <i>[Apr, 2020]</i>	100.0%		↑ 90%
 <b>Referral Contacts Within Response Priority</b> <i>[Apr, 2020]</i>	100.0%		↑ 90%

<b>Critical Outcomes Scorecard Overview</b>
» <a href="#">Scorecard Overview</a>

Version: 5.2

Extract Date: 06/04/2020 

CFSR Item	Name of Report - Data Field	Use Compliance View?	PIP Goal	State Goal (if Applicable)	Data Field	January	February	March	April	Overall Average
1	CFSR Timeliness of First Contact with Victim - Percent Contact Timely	Yes	87.5%		Percent Contact Timely	87%	95%	95%	100%	88%
3.12.14	Foster Care Visits in Child's Residence - Percent in Residence	N/A	64.7%	>50%	Percent in Residence	99%	99%	99%	99%	99%
3.14.15	CPS Ongoing Case Contacts - Percent Contact Made	Yes	64.7%		Percent Contact Made	97%	97%	97%	100%	94%
12.13	IL Skills Assessment Status - Percent Current	Yes	46.0%		Percent Current	86%	84%	84%	86%	85%
3.13	Foster Care Monthly Worker Visits - Percent Contact Made	Yes	56.2%	95%	Percent Contact Made	92%	98%	93%	96%	95%
14	Foster Care Visits (Federal Standard) - Percent Contacts Made	N/A	64.7%	95%	Percent Contacts Made	94%	96%	96%	97%	96%
13.15	Contacts with Parents - Percent All Contacts Made	Yes	42.0%		Percent All Contacts Made	40%	57%	30%	49%	39%
12.13	Transitional Living Plan Status - Percent TLP Current	Yes	46.0%		Percent TLP Current	82%	84%	84%	86%	85%
13	CPS Initial Service Plan Timeliness - Percent Service Plan Timely	Yes	42.7%		Service Plan Timely	43%	100%	71%	35%	52%
13	CPS Service Plan Status - Percent Current	Yes	42.7%		Percent Current	59%	76%	97%	97%	67%
3	Referral Recidivism - Percent Two Previous Referrals or Less	N/A	56.2%		Referrals or Less	82%	81%	76%	86%	80%
2.3.13	Safety Assessment & Risk Assessment - Both Completed Before Case Type Closure	N/A	77.9%		Percent within a Year of Last Removal Date	67%	38%	64%	100%	66%
2	FSMA Completion - Percent Complete	N/A	77.9%		Percent Complete	69%	59%	71%	79%	46%
12	Monthly Client Visits with Family Members - Percent Visit Recorded	Yes	46.0%		Percent Visit Recorded	60%	55%	47%	27%	50%
6	Discharge from Care - Length of Stay (From Last Removal Date) - Percent Within a Year of Last Removal Date	N/A	48.0%		Percent within a Year of Last Removal Date	25%	67%	33%	30%	41%
6	Scorecard: Discharges to Permanency, Percent Permanency	Yes	48.0%	86%	Percent Permanency	77%	73%	74%	77%	75%
6	Scorecard: Discharges to Reunification within 12 Months, Percent 12 Months or Less	N/A	48.0%	75.20%	Percent within a Year of Last Removal Date	77%	71%	75%	53%	71%
6	Scorecard: Discharges to Adoption within 24 Months, Percent 0 to 24 Months	N/A	48.0%	45.70%	Percent 0 to 24 Months	20%	43%	30%	43%	31%
5	Active Foster Care - Length of Stay (From Last Removal Date), Percent 12 Months or Less	N/A	75.1%		Percent 12 Months or Less	55%	52%	51%	58%	55%
4	Scorecard: Setting Stability, Percent 2 Settings or Less	N/A	79.3%	86%	Percent 2 Settings or Less	67%	68%	73%	78%	72%
6	TPR Status, Percent Adoption Non-Finalized, Ordered Pre-Adoptive, and Ordered Non-Adoptive	N/A	48.0%		Percent Adoption Non-Finalized, Ordered Pre-Adoptive, and Ordered Non-Adoptive	73%	74%	69%	63%	79%

4 missing

4 not timely, 1 off by 1 day, 2 off by 4 days, 1 off by 6 days

1 missing

26 yes, 7 no

9 yes, 8 more than 12 months

3 yes, 4 more than 24 mths, 1 missed by 21 days, 2 by less than 3 months

43 yes, 16 no (This is only 59 children. I have asked state where the rest of the children are.

**Timeliness of Benefit Program  
JUNE 2020 as of 04/2020**

SNAP		Overdue	Reason
Apps on SNAP Apptrack	2	1- expedited app - worker did not issue card - worker error	
		2- regular SNAP - pending vr rcvd timely - worker did not process timely	
Interims	0		
Renewals	0		
MEDICAID			
MEDICAID		Overdue	Reason
Apps	0		
Renewals	72	Due to COVID19 Cares Act - Processing Renewals has been suspended.	
TANF			
TANF		Overdue	Reason
Apps	0		
Renewals	0		
This report reflects numbers as of APRIL 2020 to match with the current PIMR report in your board report book			

**SUMMARY REPORT FOR  
BENEFIT PROGRAMS**

June  
2020

<b>APPLICATIONS FOR MAY 2020</b>	<b>TOTAL RECEIVED</b>	<b>APPROVED</b>	<b>2019 TOTAL</b>
Temporary Assistance for Needy Families	30	4	27
Temporary Assistance for Needy Families/ Unemployed Parent	0	0	Unavailable
Supplemental Nutrition Assistance Program (SNAP)	176	99	186
Medicaid	304	140	447
Auxiliary Grants	0	0	1
<b>Total Applications:</b>	<b>510</b>	<b>243</b>	<b>661</b>

<b>CASES UNDER CARE/ONGOING CASES</b>	<b>TOTAL CASES</b>	<b>TOTAL INDIVIDUALS</b>	<b>2019 TOTAL</b>
Temporary Assistance for Needy Families	131	255	118
Temporary Assistance for Needy Families/ Unemployed Parent	4	14	3
Supplemental Nutrition Assistance Program (SNAP)	2555	5290	2359
Medicaid			
Disabled	1997	2064	2008
Aged, Blind	754	756	714
Families and Children	4049	5569	3674
Foster Care and Adoption	201	201	187
BCCPTA	7	7	5
Plan First	292	341	237
Expansion Medicaid MAGI	3260	3613	1947
Expansion DOC (Department of Corrections)	4	4	1
Unemployed Parent	227	313	191
<b>Total Medicaid Ongoing</b>	<b>10791</b>	<b>12868</b>	<b>8964</b>
Auxiliary Grants	16	16	22
<b>Total Cases Under Care:</b>	<b>13497</b>	<b>18443</b>	<b>11466</b>

<b>EXPENDITURES</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Temporary Assistance for Needy Families	\$35,652.00	\$30,046.00
TANF - UP	\$1,602.00	\$1,373.00
TANF - Diversionary Expenses	\$0.00	Unavailable
Auxiliary Grants	\$8,180.00	\$12,015.00
Supplemental Nutrition Assistance Program (SNAP)	\$921,825.00	\$533,245.00
Medicaid Monthly Average (as of 04/30/20)	\$7,211,940.38	\$6,979,779.76

**SUMMARY REPORT FOR  
FUEL/CRISIS/COOLING  
JUNE  
2020**

<b>APPLICATIONS FOR FUEL ASSISTANCE</b>	<b>TOTAL</b>	<b>2018 TOTAL</b>
Applications Received	1161	1198
Applications Approved	1058	1084
Applications Denied	103	114
Applications Pending	0	0
<b>APPLICATIONS FOR CRISIS 2019/20 SEASON</b>	<b>TOTAL</b>	<b>2018/2019 TOTAL</b>
Applications Received	332	232
Applications Approved	201	159
Applications Denied	131	73
Applications Pending	0	0
<b>APPLICATIONS FOR COOLING</b>	<b>TOTAL</b>	<b>2018 TOTAL</b>
Applications Received	1,279	1280
Applications Approved	1,044	1063
Applications Denied	235	217
Applications Pending	0	0
<b>FINANCIAL STATUS FOR ENERGY ASSISTANCE</b>	<b>TOTAL</b>	<b>2018 TOTAL</b>
Encumbered for Fuel	\$454,750.33	\$458,571.48
Unpaid to Date	\$0.00	\$0.00
Paid to Date	\$453,199.27	\$458,571.48
Encumbered for Crisis	\$64,706.42	\$95,116.31
Unpaid to Date	\$0.00	\$0.00
Paid to Date	\$64,706.42	\$112,077.83
Encumbered for Cooling	\$163,619.04	\$129,820.03
Unpaid to Date	\$0.00	\$0.00
Paid to Date	\$163,619.04	\$129,820.03

**SUMMARY REPORT FOR  
SELF SUFFICIENCY PROGRAMS  
JUNE 2020**

<b>APPLICATIONS FOR MAY 2020</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Child Care	12	17
VIEW	5	6
Total Applications:	17	23
<b>CASES UNDER CARE</b>		
	<b>TOTAL</b>	<b>2019 TOTAL</b>
Child Care	68	61
Families Served	66	58
Children Served	73	76
VIEW	36	33
Employed Full Time	9	8
Employed Part Time	2	5
Sanctioned Cases	0	4
Job Search/Class	1	8
Pending	15	5
View Transitional Program (VTP)	2	3
Total Cases Under Care:	104	94
<b>EXPENDITURES</b>		
	<b>TOTAL</b>	<b>2019 TOTAL</b>
VIEW Working	\$6,297.80	\$3,245.00
VIEW Transitional	\$0.00	\$595.00
TANF Working	\$7,493.40	\$4,720.00
TANF Transitional	\$1,584.00	\$2,553.00
TANF Education/Training	\$616.00	\$1,083.00
Fee	\$19,936.40	\$18,106.00
Head Start Wrap-Around	\$0.00	\$0.00
		\$0.00
VIEW Purchased	\$10,718.28	\$17,377.14
Total VIEW and Child Care Expenditures	\$46,645.88	\$47,679.14

**SUMMARY REPORT FOR  
TITLE IV-E AND CSA PROGRAMS  
JUNE 2020**

<b>APPLICATIONS</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Foster Care	3	7
Title IV-E Funding Approved	4	1
CSA Funding Approved	1	5
Withdrawn	1	0
Pending	3	4
<b>CASES UNDER CARE</b>		
	<b>TOTAL</b>	<b>2019 TOTAL</b>
Title IVE-E	52	35
CSA	50	45
Pending	3	0
Interstate Placement (Medicaid Only)	0	1
Total Cases Under Care:	105	81
<b>EXPENDITURES</b>		
	<b>TOTAL</b>	<b>2019 TOTAL</b>
Title IV-E Foster Care	\$124,478.17	\$102,462.32
CSA Foster Care	\$216,259.58	\$193,856.84
CSA Community Based Services	\$47,667.97	\$65,466.62
CSA Private Day Education	\$148,819.51	\$183,813.66
CSA Other Funded Services	\$102,841.97	\$126,449.41
Total Expenditures	\$640,067.20	\$672,048.85
<b>ADOPTION SUBSIDY/MEDICAID CASES</b>		
Federal	55	58
State	11	16
Interstate	35	37
Total Cases	101	111
<b>ADOPTION SUBSIDY EXPENDITURES</b>		
Federally Funded	\$96,161.32	\$102,462.32
State Funded	\$25,259.13	\$29,319.00
Total Expenditures	\$121,420.45	\$131,781.32

**SUMMARY REPORT FOR MAY 2020  
ADULT SERVICES PROGRAMS  
JUNE 2020**

<b>ADULT PROTECTIVE SERVICES (APS)</b>	<b>TOTAL</b>	<b>INVESTIGATIONS</b>	<b>NEW 911 HIGH FREQUENCY CASES</b>	<b>COURTESY INVESTIGATIONS</b>	<b>PRISONER RE-ENTRY CASES</b>
APS - VALID COMPLAINTS	38	36	2	1	0
APS - INVALID COMPLAINTS	13				
<b>ADULT SERVICES</b>	<b>TOTAL</b>	<b>SCREENINGS</b>	<b>REASSESSMENTS</b>	<b>COMPANION CASES OPEN</b>	
	12	8	1	3	
SCREENINGS NOT COMPLETED	5				
<b>GUARDIANSHIP ORDERS</b>	<b>TOTAL</b>	<b>PRIOR ORDERS</b>	<b>CASES CLOSED</b>	<b>NEW ORDERS</b>	
	180	182	2	0	
<b>ON-GOING CASELOAD</b>	<b>TOTAL</b>				
	117				
<b>EXPENDITURES</b>	<b>TOTAL</b>	<b>APS</b>	<b>COMPANION SERVICES</b>	<b>ADMINISTRATION</b>	
	\$2,794.82	\$188.13	\$2,606.69	\$0.00	
<b>COLLECTIONS</b>	<b>TOTAL</b>	<b>GUARDIANSHIP FEES</b>	<b>SCREENINGS</b>	<b>REASSESSMENTS</b>	
	\$314.00	\$115.00	\$124.00	\$75.00	



**SUMMARY REPORT FOR  
SERVICE INTAKE**

**June 2020**

	Requests	Funds Used	Funds Received
<b>ASSIST NOW ACCOUNT</b>			
Food	0	\$0.00	N/A
Shelter	0	\$0.00	N/A
Utilities	0	\$0.00	\$0.00
Shepherds Table	N/A	\$0.00	\$0.00
Easter Assistance	0	\$0.00	\$0.00
Back to School Supplies	0	\$0.00	\$0.00
Thanksgiving Assistance	0	\$0.00	\$0.00
Christmas Assistance	0	\$0.00	\$0.00
Shop With a Cop	0	\$0.00	\$0.00
Other	0	\$0.00	\$0.00
Donations	N/A	\$0.00	\$90.00
<b>INSTANT SERVICE ACCOUNT</b>			
Food	0	\$0.00	N/A
Shelter	0	\$0.00	N/A
Utilities	0	\$0.00	N/A
Other	0	\$0.00	N/A
Donations	N/A	N/A	\$0.00
<b>FEMA</b>			
Utilities	0	\$0.00	\$0.00
Rent	0	\$0.00	\$0.00
Other Food	0	\$0.00	\$0.00
<b>FUNERALS</b>			
Applications	0	\$0.00	\$0.00
<b>DOLLAR ENERGY/AEP</b>			
Applications	0	N/A	\$0.00
<b>INTAKE CALLS</b>			
Child Protective Services	77	N/A	N/A
Adult Protective Services	51	N/A	N/A
Nursing Home Screenings	8	N/A	N/A
Information & Referral Calls	236	N/A	N/A
Lions Club, Eye Glass Assistance	3 New apps. 3 Pending	\$0.00 0 Served	\$0.00
<i>Statistics from May 2020</i>			

**SUMMARY REPORT  
FOR PREVENTION SERVICES**

**June 2020**

Total Foster Care Diversion Placements	<b>63</b>			
<b>Prevention / Ongoing Services</b>				
New Prevention / Ongoing Cases	15			
New Truancy Referral This Month	0			
Closed Prevention / Ongoing Cases	15			
Total Active Prevention / Ongoing including Carry Over (now including all Truancy Prevention Cases)	<b>73</b>			
Truancy Cases that receive TANF	0			
Completed Family Partnership Meetings (FPM)	<b>23</b>			
Custody Home Studies- NEW	0			
Custody Home Studies- CLOSED	3			
Custody Home Studies- ACTIVE	2			
ICPC- NEW	0			
ICPC- ONGOING	0			
Home Study Funds Collected	\$340.75			
<b>STAUNTON RIVER ZONE PREVENTION</b>				
New	1			
Closed	1			
Ongoing	1			
Total Referrals Worked	<b>80</b>			
<b>LIBERTY ZONE PREVENTION</b>				
New	1			
Closed	4			
Ongoing	1			
Total Referrals Worked	<b>82</b>			
<i>Statistics from May 2020</i>				

**SUMMARY REPORT FOR  
CHILD PROTECTIVE SERVICES  
June 2020**

<b>CHILD PROTECTIVE SERVICES</b>	<b>TOTAL</b>	<b>INVESTIGATION</b>	<b>OUT OF FAMILY INVESTIGATION</b>	<b>FAMILY ASSESSMENT</b>
Child Protective Services - Valid	39	8	0	31
Child Protective Services - Invalid	31			
Other Locality (Transferred Out) - Valid	6			
Other Locality (Transferred Out) - Invalid	1			
<b>Total Complaints Taken by Service Intake</b>	<b>77</b>			
Courtesy for Sheriff's Department	0			
Courtesy for Town Police	1			
Courtesy CPS for Other Locality	4			
Prevention Assessment Completed by CPS	0			
<b>Total Open CPS Cases including Carryover</b>	<b>86</b>			

**SUMMARY REPORT FOR  
FOSTER CARE  
JUNE 2020**

<b>Cases for May 2020</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
<b>NEW CASES</b>	2	5
Cases Out of Custody -	1	5
<i>Children Returned Home</i>	0	2
<i>Children Placed With Relative/Other</i>	0	0
<i>Children Adopted</i>	1	1
<i>Children Aged Out</i>	0	2
<b>TOTAL CASES</b>	104	88
<b>PLACEMENT TYPES</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Acute Psychiatric Hospital	0	1
Residential Facilities	9	17
Group Home	8	4
Therapeutic Foster Care Homes	31	25
Maintenance Foster Care Homes	19	26
Trial Home Place	14	3
Trial Relative Placements	6	1
Independent Living Arrangements	15	11
Detention/Shelter Care/Post Detention	0	0
AWOL	2	0
Adoption Placements	10	7
Adoption Subsidy Cases	68	74
Non Agency/Independent Adoption Cases (New)	0	0
Non Agency/Independent Adoption Cases (Pending)	0	0
DJJ Supervision	1	0
VEMATs Completed	18	11
ICPC Supervision Cases	0	0

**SUMMARY REPORT FOR DOMESTIC VIOLENCE PROGRAM  
JUNE 2020**

<b>SERVICES FOR MAY 2020</b>	<b>COUNTY</b>	<b>OTHER</b>	<b>TOTAL</b>
Hotline Calls	38	46	84
Walk In Clients	10		10
Advocacy Hours for Walk Ins	48.25		48.25
Families Receiving Other Client Services (Food, Clothing, Household Items)	32		32
Transports	72		72
Financial Assistance to 6 Clients	\$406.46		\$406.46
Advocacy Hours for Court Advocate	62.5		62.5
DV Family Abuse Protective Order Court Accompaniment	6		6
Victims Served by Court Advocate	9		9
Other Court Accompaniment	3		3
Adult Females in Shelter	5		5
Adult Males in Shelter	0		0
Child(ren) Females in Shelter	3		3
Child(ren) Males in Shelter	0		0
Family Units in Shelter	5		5
Total Nights in Shelter	120		120
Advocacy Hours for Shelter Advocates	147.25		147.25
Housing Advocacy Hours	6.75		6.75
Permanent Housing Outcome	0		0
Return to Abuser	1		1
Unknown	0		0
Community Education and Public Awareness	1		1
Shelter Requests Unable to Serve	0		0
Safety Planning for Victims	12		12
Information and Referrals	16		16
<b>DONATIONS</b>			
Cash Donations (Received by Coalition)	\$614.75		\$614.75
In Kind Donations	\$614.00		\$614.00
Volunteer Hours Value (\$27.00per hour; <u>8</u> hours)	\$216.00		\$216.00

BEDFORD DSS  
BOARD MEETING AGENDA  
August 20, 2020

Introduction

Approval of Agenda

Public Comment

Approval of Minutes

Board Chair Update

Program Reports

Director's Update:

- Introduction of new employees

Informational Items:

- Budget Review
- Vacancy Update
- BARC Website Update
- CARES Act Funding
- Director's Schedule

Action Items:

- Adoption Consent

Closed Session:

Board Concerns:

Adjourn

The Bedford County Department of Social Services Board met in session on Thursday, July 16, 2020 in the Board Room of the County Administration Building as to provide social distancing. Those members present, representing a quorum were Mr. Al Brandt, Chairman, Ms. Kate Ellis, Vice Chairman, Ms. Laura Carey, and Mrs. Tammy Parker. Dr. Walton was absent. Also joining the meeting with Mr. Crawford were Mrs. Tomi Turner, Family Services Manager, Mrs. Dannielle Tosh, Benefit Programs Supervisor, Mr. Patrick Skelley, County Attorney, Ms. Tonda Wade, Administrative Services Manager and Mrs. Patricia McCauley, Assistant Director.

Mr. Al Brandt called this meeting to order.

Approval of Agenda:

Mr. Crawford asked for an addition to the Agenda, being information on a logo to go with the BARC Website information. After review of the revised Agenda, Ms. Ellis made motion, seconded by Mrs. Parker and carried unanimously, to approve the Agenda for this meeting.

Public Comment:

There was no public comment at our meeting on this date.

Approval of Minutes:

After review, Ms. Carey made motion, seconded by Ms. Ellis and carried unanimously, to approve the minutes from the June meeting as presented.

Board Chair Update:

Mr. Brandt had nothing to report on today and deferred to Mr. Crawford for the Program Reports.

Program Reports:

Mr. Crawford began the Program Reports with page 6 of the Benefit Programs Summary. Our last 2 months of reports show 172 SNAP applications and 167 for May which makes them the 2 lowest months in the last 12 months, if these numbers are accurate. We issued SNAP benefits of \$926,951, which compared to February's total of \$530,000, shows a dramatic increase since impact of COVID. Mr. Crawford remarked how interesting it was to track these numbers and commented also that back in the recession of 2009 we issued close to \$1,000,000 in benefits before we saw a decrease.

Next, Mr. Crawford told the Board that our Adult Protective Services Unit had not missed a beat with their services since this COVID crisis began. Their numbers remain pretty stable. Our Child Protective Services staff, however, had 42 valid CPS complaints in June which was 5 more than last year's numbers. We had 2 fairly low months but now things are picking back up. When school starts back, we will see how that affects our numbers. The cases we are working are becoming more and more disturbing. This past week the County had another death, being a suicide of a 12 year old visiting here from out of state. Mrs. Turner and her staff worked with that case the most of 3 days. We have had 1 other death and 1 significant injury from misuse of firearms. Mr. Crawford has talked to Sheriff Miller who concurs we are seeing a lot of firearms issues. Mr. Skelley asked about the gunlocks we offer and Mr. Crawford said we would be offering them ongoing to try to help with the problem. The Sheriff's Department offers these as well and is awaiting a new shipment before doing a community awareness campaign.

Next, Mr. Crawford reviewed the Foster Care report on page 15 and noted we are down to 91 children even though June report says 104. Our children are rather scattered at this time. We have 2 in Georgia who are not doing well with their family placement so 2 staff are going to get them this week. We have another little boy in northern Virginia who is 9 and not doing well and the only place we can find for him is in St. Louis. The 2 staff that are transporting him hope to make this trip in one day. We have another child going to New York and are trying to get his father to come get him. Needless to say we have our challenges, but our staff works very hard to handle situations appropriately to the best interest of our children. Mrs. McElroy hopes to get our caseload down to 81, which would be ideal at this time. We have approximately 10 adoptions ready to be written and finalized. We are very proud of our Foster Care and Child Protective Services staff as both share values of family and placing with relatives, along with working to get families reunited. We have 62 children that have been placed with relatives or other safety placements rather than coming into Foster Care in the month of June. Mr. Brandt commented this was amazing work for our staff. He also commented how well we're doing to find relative families to take care and support them to take care of these children rather than placing them outside of their families. Mr. Crawford also told the Board that we have served approximately 155 children in Foster Care over the past year.

Next, Mrs. Turner reviewed with the Board some of the numbers in the Child Welfare report. She reported that the timeliness of first contact has been difficult lately due to people going on vacation. She stated staff could document the case that child can't be located; however, if the correct buttons are not marked on the system, again, statistics appear low. Mrs. Turner feels there may be some training issues as well and Mr. Crawford commented that the State still is pleased with our data.



Next, Mrs. Tosh gave the Board information regarding the COVID Care changes and revisions which have caused some applications to decrease as reviews were put on hold for a time. This caused our staff to be able to do other work such as scan their documents heading us toward becoming paperless with our files. Teleworking has made some of these needs a bit challenging but we continue to move forward doing all that we can.

Introduction of New Staff:

There were no staff to introduce to the Board at today's meeting. Mr. Crawford told the Board we would bring our new staff to be introduced next month.

Director's Update:

Mr. Crawford told the Board he didn't have anything pressing to report this month so he would go to the Informational Items.

Informational Items:

Mr. Crawford told the Board our Budget was looking good and if our Foster Care case numbers continue decreasing they will look even better.

Mr. Crawford also reported of our 4 vacancies reported last month, we have hired 3 who have started in July and have the 4<sup>th</sup> one coming August 3, 2020. We have also asked for a DV vacancy to be unfrozen as they have current residents and are without 24/7 coverage at this time because there are not enough people to fill the void. This particular position is grant funded and Part Time which doesn't even have to be advertised so hopefully the County will allow us to fill it soon. Our Self Sufficiency Supervisor position which was left open after Mrs. Newbill's retirement is being temporarily assigned to Mrs. Tosh, Benefit Programs Manager, who wanted to fill in to work closer with that unit for a while to better understand their processes and expectations. We appreciate her willingness to do this.

Next Informational Item was discussion around the Bedford Area Resource Council (BARC) requested funding for a website and logo. Mr. Crawford reported to the Board our VISTA volunteer, Mary Temple, is getting lots of things done and doing a great job. Mr. Crawford has a meeting set for August 10<sup>th</sup> for the BARC Steering Committee. He has located a gentleman who is willing to develop a website for BARC. This gentleman has volunteered his services and has done other jobs for the Virginia League of Social Services Executives, and does a fantastic job. He has already instructed Mr. Crawford to come up with a domain name and that cost would be approximately \$120. It would also cost approximately \$12

per month or \$144 per year to maintain the website. Mr. Crawford mentioned he had found a unique “tree” picture for use in the process for the website and that would be \$80. Mr. Crawford felt \$400 would cover the costs and the wealth of information and resources that would be provided to the public would be phenomenal. The Board fully supported these efforts and Mr. Crawford will keep the Board posted.

Next Informational Item was the CARES Act Funding. Mr. Crawford told the Board he and Mrs. McCauley met with County Administrator and other Department heads to discuss possible plans for application and processing payment for the CARES Act money provided to the County. Our part would be helping with the financial assistance of electric bills, water bills, and the like. Mr. Crawford reported he and other collaborative parties have come up with a process of applications being taken by Agape, Lake Christian Ministries, and Bedford Christian Ministries; results then being forwarded to our office and then somehow developing a document for the County Fiscal Management to make the payments. There was much discussion as some want bills only incurred after inception of COVID; not including those who were behind prior to that. Jill Underwood at the Bedford Regional Water Authority reported \$121,000 in overdue water bills since March and the total assistance set aside by the County is \$140,000 so there will have to be some more discussion to determine how and what gets paid. Mr. Crawford did tell the Board that Interfaith Outreach has gotten \$400,000 to help cover Bedford for rent and mortgage relief so it should be interesting how this all unfolds. A Board of Supervisors meeting to be held on July 27<sup>th</sup> should reveal more information and Mr. Crawford will keep the Board posted on this as well.

Next Informational Item was a Report on Teleworking from the Managers. Mrs. Turner began informing the Board that within Family Services, the teleworking has been remarkable for the most part. Her staff has less travel time and has also used their free “Flex Dictate” system more. Visitation has been mostly virtual and staff has caught up work they’ve been trying to get done for a long time. They have seen teleworking as a huge benefit and while there have been a few challenges, they have embraced it and would like to see it continue. There was discussion on the Agency cars that are currently housed in different locations, including some employees’ homes, and how that impacted the time and money, too. We are looking into parking some of the vehicles in locations of the community in order to help with efforts of saving time when receiving a call for assistance. Mr. Crawford also reminded the Board we still have 2 new vehicles approved for this past year’s Budget which we still have not received. Mrs. McCauley will be touching base with Sheldon Cash at the County to check on this.

Next, Mrs. Tosh reported that Benefit Programs teleworking had been a little more of a challenge. While this began fairly suddenly without much time for planning, we had to learn as we went and while some

were good at adjusting and getting their work done, others struggled to embrace the change. We continue making adjustments and trying schedules to help them. In the midst of all this, the State has extended the deadlines of programs which will result in a landslide come September and October. The workers who have Child Care issues have appreciated it; however, others who have felt double duty and more responsibility for those unable to be here has also caused some issues. We continue working toward going paperless; yet some staff have been unable to complete the scanning of their files because they are not here and there are not enough staff in the office to keep up with the demand. We had a meeting with all the Benefit Programs Staff on Tuesday and their respective units will be holding meetings next week in order to revise and continue planning to move forward and serve our citizens in a positive and most efficient and effective manner. Coverage also needs to be maintained until 5:00 p.m. from a Benefits standpoint so this has been challenging as well with many staff wanting to flex their hours to an earlier time. We had sent a Survey Monkey to the staff and are incorporating some of their ideas as well. Where we have tried to maintain 50% coverage at all times, we are now looking at less percentage to see if we can still accomplish adequate coverage. Mrs. Tosh also told the Board that while Intake is fairly easy to monitor for statistics, Ongoing is another story and supervisors are working hard to determine where and how they can gather more statistics from our systems that may properly allow them to supervisor and review work as required. We will see and hope for the best in this ever changing time.

Next, Ms. Wade told the Board that one thing teleworking had done was decrease our electric bill. The last one received was \$300 less than the one before and this has been a good thing. We have had no other building problems either due to less traffic and need within the office. Ms. Wade reported all but 2 of her workers have been teleworking and their plan has been very successful. The front desk staff has also been included with a different type plan because of their responsibilities; however, they have loved it too, as some of them have Child Care issues as well.

As a whole, the teleworking has been helpful. Flexibility of time has been very much appreciated and Comp Time has also decreased dramatically which will help greatly with the Budget. It will be interesting to see what will be next in the planning as Benefits is expecting a tremendous increase in work come October and vacation time will be limited in November and December due to this demand. This will be a definite change from previous years so we will hope for the best and keep pushing forward and appreciate everyone's efforts to make it successful.

Action Items:

There were two Adoption Consents for Board today. After Mrs. Turner reviewed both with the Board, Mrs. Parker made motion, which was seconded by Ms. Ellis, to unanimously approve the adoptions as presented.

Closed Session:

There was one item in which to go into Closed Session for today involving a Child Fatality Case. After returning from Closed Session back to Public Session, the Board unanimously passed the Resolution as set forth in the State Code Section 2.2-3712 of the Code of Virginia which is attached to the Board Minutes and states no other business was conducted in Closed Session other than that which the Board went into Closed Session to discuss.

Board Concerns:

There were no concerns brought to the Board's attention.

July Totals

Special Welfare	\$	13,667.74
Refunds	\$	8,013.47
Total	\$	21,681.21
Disbursements	\$	8,013.47

The July Report of Financial Assistance shows the following:

CONSOLIDATED

Aged	\$	2,932.00
Disabled	\$	5,820.00
Supportive Housing	\$	-0-
TANF	\$	37,685.10
TANF/UP	\$	1,089.00

TANF/Diversionary	\$ Unavailable
TANF/UP Diversionary	\$ Unavailable
TANF/FC/IV-E	\$ 99,710.39
Subsidized Adoption	\$ 103,663.00
Special Needs Adoption	\$ 19,750.00
Purchased Services	\$ -0-
VIEW	\$ 10,370.85
SNAPET	\$ 1,830.15
Administration	\$ 528,937.92
SNAP	\$ 939,976.00
Medicaid-Average per month	\$9,887,774.49
Child Care	\$ 59,417.20

There being no further business to conduct, Ms. Ellis made motion, seconded by Mrs. Parker and carried unanimously, to adjourn this meeting at 11:04 a.m.

\_\_\_\_\_  
Chairman

\_\_\_\_\_  
Date

\_\_\_\_\_  
Director

\_\_\_\_\_  
Date

MOTION: *Ms. Lancia Carey*  
SECOND: *Ms. Kate Ellis*  
MEETING DATE: *07/16/2020*

BEDFORD COUNTY DEPARTMENT OF SOCIAL SERVICES BOARD  
CERTIFICATION OF CLOSED MEETING

WHEREAS, the Bedford County Department of Social Services Board has convened a closed meeting on this date pursuant to an affirmative recorded vote and in accordance with the provisions of the Virginia Freedom of Information Act; and

WHERE AS, Section 2.2-3712 of the Code of Virginia requires a certification by the Bedford County Department of Social Services Board that such closed meeting was conducted in conformity with Virginia law;

NOW, THEREFORE, BE IT RESOLVED that the Bedford County Department of Social Services Board hereby certifies that, to the best of each member's knowledge, (i) only public business matters lawfully exempted from open meeting requirements by Virginia Law were discussed in the closed meeting to which this certification applies, and (ii) only such public business matters as were identified in the motion convening the closed meeting were heard, discussed or considered by the Bedford County Department of Social Services Board.

VOTE

AYES: *4*  
NAYS: *0*

(For each nay vote, the substance of the departure from the requirements of the Act should be described)

ABSENT DURING VOTE: *Mr. Walton*  
ABSENT DURING MEETING: *Mr. Walton*



Andrew L. Crawford, Director

Secretary of the Bedford County Department of Social Services Board

CFSR Item	Name of Report - Data Field	Use Compliance View?	PIP Goal	State Goal (If Applicable)	Data Field	February	March	April	May	Overall Average
1	CFSR Timeliness of First Contact with Victim – Percent Contact Timely	Yes	87.5%		Percent Contact Timely	95%	95%	100%	88%	88%
3,12,14	Foster Care Visits in Child's Residence – Percent in Residence	N/A	64.7%	>50%	Percent in Residence	99%	99%	99%	99%	99%
3,14,15	CPS Ongoing Case Contacts – Percent Contact Made	Yes	64.7%		Percent Contact Made	97%	97%	100%	98%	95%
12,13	IL Skills Assessment Status - Percent Current	Yes	46.0%		Percent Current	84%	84%	86%	87%	85%
3,13	Foster Care Monthly Worker Visits - Percent Contact Made	Yes	56.2%	95%	Percent Contact Made	98%	93%	96%	94%	94%
14	Foster Care Visits (Federal Standard) – Percent Contacts Made	N/A	64.7%	95%	Percent Contacts Made	96%	96%	97%	96%	96%
13,15	Contacts with Parents – Percent All Contacts Made	Yes	42.0%		Percent All Contacts Made	57%	36%	49%	31%	38%
12,13	Transitional Living Plan Status - Percent TLP Current	Yes	46.0%		Percent TLP Current	84%	84%	86%	83%	85%
13	CPS Initial Service Plan Timeliness – Percent Service Plan Timely	Yes	42.7%		Service Plan Timely	100%	71%	33%	100%	56%
13	CPS Service Plan Status – Percent Current	Yes	42.7%		Percent Current	76%	97%	97%	85%	69%
3	Referral Recidivism – Percent Two Previous Referrals or Less	N/A	56.2%		Referrals or Less	81%	76%	86%	73%	80%
2,3,13	Safety Assessment & Risk Assessment – Both Completed Before Case Type Closure	N/A	77.9%		Percent within a Year of Last Removal Date	38%	64%	100%	100%	69%
2	FSNA Completion – Percent Complete	N/A	77.9%		Percent Complete	55%	71%	79%	55%	47%
12	Monthly Client Visits with Family Members – Percent Visit Recorded	Yes	46.0%		Percent Visit Recorded	55%	47%	27%	32%	48%
6	Discharge from Care – Length of Stay (From Last Removal Date) – Percent Within a Year of Last Removal Date	N/A	48.0%		Percent within a Year of Last Removal Date	67%	33%	30%	0%	38%
6	Scorecard: Discharges to Permanency, Percent Permanency	Yes	48.0%	86%	Percent Permanency	73%	74%	77%	77%	75%
6	Scorecard: Discharges to Reunification within 12 Months, Percent 12 Months or Less	N/A	48.0%	75.20%	Percent within a Year of Last Removal Date	71%	75%	59%	50%	69%
6	Scorecard: Discharges to Adoption within 24 Months, Percent 0 to 24 Months	N/A	48.0%	45.70%	Percent 0 to 24 Months	43%	20%	43%	29%	31%
5	Active Foster Care – Length of Stay (From Last Removal Date), Percent 12 Months or Less	N/A	75.1%		Percent 12 Months or Less	52%	51%	33%	49%	55%
4	Scorecard: Setting Stability, Percent 2 Settings or Less	N/A	79.3%	86%	Percent 2 Settings or Less	69%	72%	73%	75%	72%
6	TPR Status, Percent Adoption Non-Finalized, Ordered Pre-Adoptive, and Ordered Non-Adoptive	N/A	48.0%		Percent Adoption Non-Finalized, Ordered Pre-Adoptive, and Ordered Non-Adoptive	74%	69%	63%	57%	77%

Only 1 child discharged and was over 24 months

Only 1 child emancipated but shows for 12 months

51.7% if we take out Fostering Futures







# Critical Outcomes Scorecard


Locality: Bedford County

Critical Outcomes Scorecard		
Transformation Outcomes	Performance	Performance Standard
Discharges to Permanency <small>[May, 2020]</small>	76.7%	↑ 86%
Congregate Care Placements <small>[May, 2020]</small>	19.5%	↓ 16%
Family-Based Placements <small>[May, 2020]</small>	80.5%	↑ 85%
Foster Care Out-of-Home Visits <small>[May, 2020]</small>	96.2%	↑ 95%
Foster Care Visits in Child's Residence <small>[May, 2020]</small>	98.7%	↑ 50%
<b>CFSR Outcomes</b>		
Discharge to Reunification Within 12 Months <small>[May, 2020]</small>	53.3%	↑ 75.2%
Reentries Within 12 Months <small>[May, 2020]</small>	.0%	↓ 9.6%
Discharge to Adoption in 24 Months <small>[May, 2020]</small>	28.6%	↑ 45.75%
Settling Stability <small>[May, 2020]</small>	72.7%	↑ 86%
AFCARS-Approved Court Hearing Status <small>[May, 2020]</small>	100.0%	↑ 95%
<b>Safety Outcomes</b>		
No Recurrence of Maltreatment <small>[May, 2020]</small>	99.3%	↑ 94.6%
No Abuse While in Foster Care <small>[May, 2020]</small>	100.0%	↑ 99.68%



 CPS Ongoing Contacts Made <i>[May, 2020]</i>	97.6%		↑ 90%
 Referral Contacts Within Response Priority <i>[May, 2020]</i>	97.2%		↑ 90%

Version: 5.2

Extract Date: 07/05/2020 

### VSSS Performance Indicators Monthly Report

Report Period Begin	May-20		Oct-19		Apr-20		May-20		May-20		May-20		Number Of Overdue Medicaid Reviews
	Report Period End Target:	97%	Nov-19	Nov-19	May-20	May-20	May-20	May-20	May-20	May-20	May-20		
<b>Statewide Data:</b>													
		94.7%	97.5%	3.0%	3.0%	50.0%	97%	98.6%	97%	97%	97%	97.0%	
		94.7%	97.5%	10.1%	10.1%	23.0%	90.2%	98.6%	90.2%	89.7%	95.9%	97.0%	27,574
<b>F</b>		Timeliness of Application Processing-Expedited SNAP Applications	Timeliness of Application Processing-Combined Expedited and Regular Applications	Quality Assurance Payment Error Rate	Quality Assurance Negative Action Error Rate	TANF Federal Work Participation Rate	LDSS Online Timeliness of Medicaid Application Processing	Timeliness of TANF Application Processing	Cover Virginia Timeliness of Medicaid Application Processing	FFM Timeliness of Medicaid Application Processing	Medicaid Timeliness of Reviews		
<b>I</b>		100.0%	100.0%	0.0%	0.0%	8.7%	94.5%	100.0%	100.0%	100.0%	97.6%	105	
<b>P</b>		91.7%	94.7%	NA	NA	38.5%	84.0%	100.0%	83.3%	100.0%	97.0%	70	
<b>S</b>		100.0%	99.0%	0.0%	0.0%	24.3%	92.6%	100.0%	94.0%	98.4%	97.0%	239	
009 Amherst		97.8%	98.8%	0.0%	0.0%	20.3%	95.4%	100.0%	95.7%	95.9%	98.3%	124	
011 Appomattox		100.0%	100.0%	0.0%	0.0%	25.8%	92.2%	94.1%	90.9%	98.8%	97.4%	325	
019 Bedford													
031 Campbell													
680 Lynchburg													

**Timeliness of Benefit Program  
JULY 2020 as of 05/2020**

SNAP		Overdue	Reason
Apps on SNAP Apptrack	98.70%	2 reported on Apptrak - both worker errors (dmo & kkb) new workers to intake process	
Interims	0		
Renewals	0		
MEDICAID		Overdue	Reason
Apps	92.60%	Percentage is down due to ongoing helping with intake	
		1 app was registered with wrong app date making it appear overdue	
		4 apps processed late due to worker errors	
		2 apps the PG delay indicator was not used	
		2 were F&C apps that needed ABD processing - not given to ABD timely	
Renewals	239	Renewals are currently suspended due to COVID19 and state guidance	
TANF		Overdue	Reason
Apps	0		
Renewals	0		
This report reflects numbers as of MAY 2020 to match with the current PIMR report in your board report book			

**SUMMARY REPORT FOR  
BENEFIT PROGRAMS**

**JULY  
2020**

<b>APPLICATIONS FOR JUNE 2020</b>	<b>TOTAL RECEIVED</b>	<b>APPROVED</b>	<b>2019 TOTAL</b>
Temporary Assistance for Needy Families	19	5	38
Temporary Assistance for Needy Families/ Unemployed Parent	0	0	unavailable
Supplemental Nutrition Assistance Program (SNAP)	172	73	168
Medicaid	267	128	388
Auxiliary Grants	3	0	0
<b>Total Applications:</b>	<b>461</b>	<b>206</b>	<b>594</b>

<b>CASES UNDER CARE/ONGOING CASES</b>	<b>TOTAL CASES</b>	<b>TOTAL INDIVIDUALS</b>	<b>2019 TOTAL</b>
Temporary Assistance for Needy Families	141	277	119
Temporary Assistance for Needy Families/ Unemployed Parent	4	14	1
Supplemental Nutrition Assistance Program (SNAP)	2578	5342	2367
Medicaid			
Disabled	1999	2065	2014
Aged, Blind	755	757	727
Families and Children	4092	5637	3696
Foster Care and Adoption	200	200	182
BCCPTA	7	7	5
Plan First	289	337	243
Expansion Medicaid MAGI	3342	3713	2044
Expansion DOC (Department of Corrections)	6	6	3
Unemployed Parent	228	314	185
<b>Total Medicaid Ongoing</b>	<b>10918</b>	<b>13036</b>	<b>9099</b>
Auxiliary Grants	15	15	23
<b>Total Cases Under Care:</b>	<b>13656</b>	<b>18684</b>	<b>11609</b>

<b>EXPENDITURES</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Temporary Assistance for Needy Families	\$39,132.00	\$32,102.30
TANF - UP	\$1,602.00	\$344.00
TANF - Diversionary Expenses	\$0.00	unavailable
Auxiliary Grants	\$7,552.00	\$12,161.00
Supplemental Nutrition Assistance Program (SNAP)	\$926,951.00	\$540,646.00
Medicaid Monthly Average	\$7,674,556.83	\$6,979,039.92

**SUMMARY REPORT FOR  
FRAUD  
JULY 2020**

<b>REFERRALS FOR JUNE 2020</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Referrals Carried Over from the Prior Month	91	77
Referrals Not Included in JUNE Report	0	0
Referrals Received in JUNE	9	3
Completed Investigations in JUNE	4	4
Total Referrals/Investigations:	96	76
<b>COLLECTIONS FOR JUNE 2020</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Temporary Assistance for Needy Families	\$25.00	\$500.55
Supplemental Nutrition Assistance Program (SNAP)	\$647.00	\$686.58
Medicaid	\$0.00	\$35.00
Fuel	\$0.00	\$0.00
Crisis	\$0.00	\$0.00
Cooling	\$0.00	\$0.00
Child Care	\$0.00	\$0.00
Custody	\$280.67	\$0.00
Total:	\$952.67	\$1,222.13
<b>COST SAVINGS FOR JUNE 2020</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
<i>Disqualifications</i>	\$0.00	\$0.00
<i>Ongoing</i>	\$0.00	\$0.00
<i>Investigations</i>	\$0.00	\$0.00
Total	\$0.00	\$0.00

**SUMMARY REPORT FOR  
FUEL/CRISIS/COOLING**

**JULY  
2020**

<b>APPLICATIONS FOR FUEL ASSISTANCE</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Applications Received	0	1161
Applications Approved	0	1058
Applications Denied	0	103
Applications Pending	0	0
<b>APPLICATIONS FOR CRISIS 2020/21 SEASON</b>	<b>TOTAL</b>	<b>2019/2020 TOTAL</b>
Applications Received	0	332
Applications Approved	0	201
Applications Denied	0	131
Applications Pending	0	0
<b>APPLICATIONS FOR COOLING</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Applications Received	635	1,279
Applications Approved	532	1,044
Applications Denied	93	235
Applications Pending	10	0
<b>FINANCIAL STATUS FOR ENERGY ASSISTANCE</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Encumbered for Fuel	\$0.00	\$454,750.33
Unpaid to Date	\$0.00	\$0.00
Paid to Date	\$0.00	\$453,199.27
Encumbered for Crisis	\$0.00	\$64,706.42
Unpaid to Date	\$0.00	\$0.00
Paid to Date	\$0.00	\$64,706.42
Encumbered for Cooling	\$164,500.00	\$163,619.04
Unpaid to Date	\$4,000.00	\$0.00
Paid to Date	\$160,500.00	\$163,619.04

**SUMMARY REPORT FOR  
SELF SUFFICIENCY PROGRAMS  
JULY 2020**

<b>APPLICATIONS FOR JUNE 2020</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Child Care	16	24
VIEW	11	4
Total Applications:	27	28
<b>CASES UNDER CARE</b>		
<b>CASES UNDER CARE</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Child Care	67	64
Families Served	65	62
Children Served	89	86
VIEW	36	28
Employed Full Time	9	9
Employed Part Time	1	3
Sanctioned Cases	0	5
Job Search/Class	1	6
Pending	22	3
View Transitional Program (VTP)	3	2
Total Cases Under Care:	104	92
<b>EXPENDITURES</b>		
<b>EXPENDITURES</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
VIEW Working	\$7,496.60	\$5,026.00
VIEW Transitional	\$0.00	\$25.00
TANF Working	\$13,854.80	\$7,735.00
TANF Transitional	\$1,512.00	\$1,134.00
TANF Education/Training	\$588.00	\$1,083.00
Fee	\$22,675.80	\$17,932.00
Head Start Wrap-Around	\$0.00	\$0.00
VIEW Purchased	\$10,411.60	\$11,254.94
Total VIEW and Child Care Expenditures	\$56,538.80	\$43,733.94

**SUMMARY REPORT FOR  
TITLE IV-E AND CSA PROGRAMS  
JULY 2020**

<b>APPLICATIONS</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Foster Care	1	4
Title IV-E Funding Approved	1	2
CSA Funding Approved	0	2
Withdrawn	0	0
Pending	1	3
<b>CASES UNDER CARE</b>		
	<b>TOTAL</b>	<b>2019 TOTAL</b>
Title IV-E	46	34
CSA	46	47
Pending	1	0
Interstate Placement (Medicaid Only)	0	1
Total Cases Under Care:	93	82
<b>EXPENDITURES</b>		
	<b>TOTAL</b>	<b>2019 TOTAL</b>
Title IV-E Foster Care	\$98,436.20	\$66,765.07
CSA Foster Care	\$232,788.91	\$147,728.04
CSA Community Based Services	\$44,869.79	\$37,607.76
CSA Private Day Education	\$130,669.18	\$172,512.18
CSA Other Funded Services	\$106,712.60	\$101,617.72
Total Expenditures	\$613,476.68	\$526,230.77
<b>ADOPTION SUBSIDY/MEDICAID CASES</b>		
Federal	56	57
State	11	15
Interstate	35	35
Total Cases	102	107
<b>ADOPTION SUBSIDY EXPENDITURES</b>		
Federally Funded	\$97,133.00	\$102,999.99
State Funded	\$20,454.00	\$28,555.00
Total Expenditures	\$117,587.00	\$131,554.99



**SUMMARY REPORT FOR JUNE 2020**  
**ADULT SERVICES PROGRAMS**  
**JULY 16, 2020**

<b>ADULT PROTECTIVE SERVICES (APS)</b>	<b>TOTAL</b>	<b>INVESTIGATIONS</b>	<b>COURTESY INVESTIGATIONS</b>	<b>PRISONER RE-ENTRY CASES</b>	
APS - VALID COMPLAINTS	34	34	0	0	
APS - INVALID COMPLAINTS	7				
<b>ADULT SERVICES</b>	<b>TOTAL</b>	<b>SCREENINGS</b>	<b>REASSESSMENTS</b>	<b>COMPANION CASES OPEN</b>	<b>NEW 911 HIGH FREQUENCY</b>
	25	6	3	3	13
SCREENINGS NOT COMPLETED	12				
<b>GUARDIANSHIP ORDERS</b>	<b>TOTAL</b>	<b>PRIOR ORDERS</b>	<b>CASES CLOSED</b>	<b>NEW ORDERS</b>	
	188	180	3	11	
<b>ON-GOING CASELOAD</b>	<b>TOTAL</b>				
	129				
<b>EXPENDITURES</b>	<b>TOTAL</b>	<b>APS</b>	<b>COMPANION SERVICES</b>	<b>ADMINISTRATION</b>	
	\$1,174.33	\$40.26	\$1,134.07	\$0.00	
<b>COLLECTIONS</b>	<b>TOTAL</b>	<b>GUARDIANSHIP FEES</b>	<b>SCREENINGS</b>	<b>REASSESSMENTS</b>	
	\$357.50	\$55.00	\$177.50	\$125.00	

**SUMMARY REPORT FOR  
SERVICE INTAKE**

**July 2020**

	Requests	Funds Used	Funds Received
<b>ASSIST NOW ACCOUNT</b>			
Food	1	\$275.66	N/A
Shelter	0	\$0.00	N/A
Utilities	0	\$0.00	\$0.00
Shepherds Table	N/A	\$0.00	\$0.00
Easter Assistance	0	\$0.00	\$0.00
Back to School Supplies	0	\$0.00	\$0.00
Thanksgiving Assistance	0	\$0.00	\$0.00
Christmas Assistance	0	\$0.00	\$0.00
Shop With a Cop	0	\$0.00	\$0.00
Other	1	\$267.00	\$0.00
Donations	N/A	\$0.00	\$0.00
<b>INSTANT SERVICE ACCOUNT</b>			
Food	0	\$0.00	N/A
Shelter	0	\$0.00	N/A
Utilities	0	\$0.00	N/A
Other	0	\$0.00	N/A
Donations	N/A	N/A	\$0.00
<b>FEMA</b>			
Utilities	0	\$0.00	\$0.00
Rent	0	\$0.00	\$0.00
Other Food	0	\$0.00	\$0.00
<b>FUNERALS</b>			
Applications	0	\$0.00	\$0.00
<b>DOLLAR ENERGY/AEP</b>			
Applications	0	N/A	\$0.00
<b>INTAKE CALLS</b>			
Child Protective Services	68	N/A	N/A
Adult Protective Services	41	N/A	N/A
Nursing Home Screenings	37	N/A	N/A
Information & Referral Calls	310	N/A	N/A
Lions Club, Eye Glass Assistance	1 New app 4 Pending	\$0.00 0 Served	\$0.00
<i>Statistics from June 2020</i>			

**SUMMARY REPORT  
FOR PREVENTION SERVICES  
July 2020**

Total Foster Care Diversion Placements	<b>62</b>			
<b>Prevention / Ongoing Services</b>				
New Prevention / Ongoing Cases	16			
New Truancy Referral This Month	0			
Closed Prevention / Ongoing Cases	6			
Total Active Prevention / Ongoing including Carry Over (now including all Truancy Prevention Cases)	<b>79</b>			
Truancy Cases that receive TANF	0			
Completed Family Partnership Meetings (FPM)	<b>18</b>			
Custody Home Studies- NEW	0			
Custody Home Studies- CLOSED	2			
Custody Home Studies- ACTIVE	0			
ICPC- NEW	0			
ICPC- ONGOING	0			
Home Study Funds Collected	\$280.67			
<b>STAUNTON RIVER ZONE PREVENTION</b>				
New	0			
Closed	1			
Ongoing	1			
Total Referrals Worked	<b>81</b>			
<b>LIBERTY ZONE PREVENTION</b>				
New	1			
Closed	1			
Ongoing	1			
Total Referrals Worked	<b>83</b>			
<i>Statistics from June 2020</i>				

**SUMMARY REPORT FOR  
CHILD PROTECTIVE SERVICES  
July 2020**

<b>CHILD PROTECTIVE SERVICES</b>	<b>TOTAL</b>	<b>INVESTIGATION</b>	<b>OUT OF FAMILY INVESTIGATION</b>	<b>FAMILY ASSESSMENT</b>
Child Protective Services - Valid	42	9	1	32
Child Protective Services - Invalid	23			
Other Locality (Transferred Out) - Valid	0			
Other Locality (Transferred Out) - Invalid	3			
<b>Total Complaints Taken by Service Intake</b>	<b>68</b>			
Courtesy for Sheriff's Department	2			
Courtesy for Town Police	0			
Courtesy CPS for Other Locality	2			
Prevention Assessment Completed by CPS	0			
<b>Total Open CPS Cases including Carryover</b>	<b>102</b>			

**SUMMARY REPORT FOR  
FOSTER CARE  
JULY 2020**

<b>Cases for June 2020</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
<b>NEW CASES</b>	1	5
Cases Out of Custody -	13	3
<i>Children Returned Home</i>	9	2
<i>Children Placed With Relative/Other</i>	2	1
<b>TOTAL CASES</b>	104	87
<b>PLACEMENT TYPES</b>	<b>TOTAL</b>	<b>2019 TOTAL</b>
Acute Psychiatric Hospital	1	1
Residential Facilities	8	15
Group Home	9	3
Therapeutic Foster Care Homes	32	27
Maintenance Foster Care Homes	17	24
Trial Home Place	16	4
Trial Relative Placements	5	1
Independent Living Arrangements	15	10
Detention/Shelter Care/Post Detention	0	2
AWOL	1	0
Adoption Placements	10	11
Adoption Subsidy Cases	68	72
Non Agency/Independent Adoption Cases (New)	0	0
Non Agency/Independent Adoption Cases (Pending)	0	0
DJJ Supervision (taken out of FC case count)	1	0
VEMATs Completed	15	8
ICPC Supervision Cases	0	0

**SUMMARY REPORT FOR DOMESTIC VIOLENCE PROGRAM  
JULY 2020**

<b>SERVICES FOR JUNE 2020</b>	<b>COUNTY</b>	<b>OTHER</b>	<b>TOTAL</b>
Hotline Calls	49	27	76
Walk In Clients	15		15
Advocacy Hours for Walk Ins	33.25		33.25
Families Receiving Other Client Services (Food, Clothing, Household Items)	24		24
Transports	91		91
Financial Assistance to 10 Clients	\$1,308.36		\$1,308.36
Advocacy Hours for Court Advocate	76		76
DV Family Abuse Protective Order Court Accompaniment	15		15
Victims Served by Court Advocate	16		16
Other Court Accompaniment	6		6
Adult Females in Shelter	4		4
Adult Males in Shelter	0		0
Child(ren) Females in Shelter	1		1
Child(ren) Males in Shelter	0		0
Family Units in Shelter	4		4
Total Nights in Shelter	121		121
Advocacy Hours for Shelter Advocates	130.25		130.25
Housing Advocacy Hours	4		4
Permanent Housing Outcome	0		0
Return to Abuser	0		0
Unknown	0		0
Community Education and Public Awareness	112		112
Shelter Requests Unable to Serve	0		0
Safety Planning for Victims	19		19
Information and Referrals	21		21
<b>DONATIONS</b>			
Cash Donations (Received by Coalition)	\$106.00		\$106.00
In Kind Donations	\$38.72		\$38.72
Volunteer Hours Value (\$27.00per hour; <b>13.75</b> hours)	\$371.25		\$371.25